

# Operational Update:

2<sup>nd</sup> July 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> It has been yet another very busy week throughout the Port, especially so in our Multi-cargo operations. Cargo demand remains very high exacerbated by the clashing of some vessel calls and significantly higher car volumes in the Ute range adding to the yard congestion and constraints around deliveries. All stakeholders, including our operations teams are working hard under challenging and dynamic circumstances to meet everyone's requirements. This level of demand for such a long period of time is unprecedented and we seek everyone's patience and understanding as we work through the congestion.</p> <p>Multi Cargo hours of work are changing from 11 July. For further details please refer to <a href="#">this</a> update.</p> <p>Friendly reminder that from Monday 5 July, Customer Service Team will have a new direct phone number 09 348 5360.</p> <p>We also wish to remind that on Monday 5 July Fergusson R&amp;D will be closed from 0630hrs to 0830hrs to complete the final stages of expansion of the manual terminal operations, thereby consolidating the operating area for Automation testing which has temporarily been suspended. This expansion work will see our truck grid lanes increase from 10 to 14 lanes along with a reconfigured terminal area giving more terminal yard capacity back to manual operations. Truck processing will recommence from 0900hrs.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'Maine Trader 031' (NZS): arrived 27/06 berthing 08/07		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended with the exception of five services. All other services will be worked in the order of their arrival.</p> <p>For the week ending Sunday 27<sup>th</sup> June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 3.4 days and when comparing updated vessel ETA to ABT was 0.5 days. The last 4-week average to 27<sup>th</sup> June has been 2.5 days and 1.5 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> 'CSL Atlantic 735' (NZS)</li> <li>• <b>Berthing 03 July:</b> 'Grasmere Maersk 114S' (NEASIA)</li> <li>• <b>Berthing 04 July:</b> 'Hansa Offenburg 2111' (ANL TTZ)</li> <li>• <b>Berthing 05 July:</b> 'Rotterdam Bridge 391S' (CNS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		

<b>Labour supply</b> – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.	
<b>Yard Capacity</b> – As of today, the main terminal is approx. 85% utilised and Automation yard at 36%. Please note that the <u>average</u> container dwell times at the terminal for June was 2.6 days for Imports and 5.5 days for exports.	
<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 57% utilisation. We are balancing Terminal and Link yard capacity to optimise operations by directing more export empties into the same yard area that we hold Link containers. This is to manage the main terminal yard capacity but does result in additional yard movements and use of Terminal resource. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – on Wednesday and Thursday we delivered out a combined total of 1,314 import containers via road and over 200 import containers via rail. Average truck turn times have been sitting on a higher side – just under 70 minutes - across both days due to heavily congested yard.  R&D operations today are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Reveal approvals please apply through Customer Service Team.  Looking ahead to the long weekend, there are plenty of VBS booking in the pool for after midday on Saturday and most of Sunday. Please note that majority of VBS booking for Monday have been picked up, however there are slots available for off peak times after 1600.	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – rail operations with WIRI have been restored. Rail operations are running as expected.	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation today and will be throughout the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100% utilisation. This is further exacerbated by cargo dwelling past their free periods. POAL and MC are not in a position to entertain any additional storage and implore all to resource for the swift delivery of cargo within its permitted free time.  Captain Cook, Marsden, Bledisloe yards and the Car Handling Facility are currently at 100% utilisation with a PCC vessel currently discharging and several waiting. We are working closely with the lines which will experience delays and hope to display online what the order of ships working will be. On Wednesday over 2000 Utes were discharged with approximately 97% being presold requiring them to be delivered direct to dealers, this is the single largest receipt of Utes from a single vessel ever. All are being transported off port by a single operator which means the flow of vehicles off port will be slower by almost 50% as less Utes can be loaded to transporters as normal cars.	
<b>Road Services</b> – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. A Transport Management Plan (TMP) has been sent out to all stake holders regarding the congestion on the port which includes a truck grid overflow area, traffic flow and directions for trucks picking up containers on Freyberg and Bledisloe. The also includes truck staging area's for various locations on Freyberg and Bledisloe wharves.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number:

**09 348 5100 ext.1.** Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 5<sup>th</sup> July 2021.