

# Operational Update:

21<sup>st</sup> June 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
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**Key points:** Weekend R&D operations ran well considering the change to Terminal operations late last week with the temporary suspension of Automation. Further changes to the yard layout are being planned and expected to take another week to before fully implemented. Truck turn times were slower on Saturday as operations were having to move laden containers from the automated area to the manual yard for delivery to trucks. We would like to thank transport community for their patience and support.

Due to the severe weather event that caused extensive damage to our South Auckland Freight Hub (SAFH) on Wiri Station Road we have no rail service going too/from WIRI. POAL Rail team is working closely with Conlinxx to assist with container movements from/to the Terminal and Nexus Logistics will liaise directly with their customers regarding interim services and solutions. We very much appreciate everyone's patience as all parties work through the recovery plan.

<b>Marine Services</b>	
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All shifts covered. Pilot times may alter, but generally running to schedule.

<b>Container terminal vessels at anchor -</b>	
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'Xin Zhang Zhou 044S' (CNS): arrived 20/06 berthing 21/06

<b>Container Terminal Operations</b>	
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**Berth windows and vessel schedules** – Some Liner berth windows have been phased back since mid-May but due to delays at other Ports and existing congestion it is not always possible to adhere to them. This is not an easy process for all stakeholders, as we are working in an environment where the supply chain is disrupted globally.

For the week ending Sunday 20<sup>th</sup> June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 1.9 days and when comparing updated vessel ETA to ABT was 1.1 days. The last 4-week average to 20<sup>th</sup> June has been 3.8 days and 2.3 days respectively.

Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):

- **Alongside and working:** 'Moana Chief 4303' (PACCOS), 'Conti Cordoba 121S' (PANZ)
- **Berthing later today:** 'Xin Zhang Zhou 044S' (CNS)
- **Berthing 25 June:** 'Navious Miami 159S' (NEASIA) & 'Hansa Bitburg 2109' (ANL TTZ)

We will keep the [website](#) updated with the most current information.

<b>Labour supply</b> – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.	
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<b>Yard Capacity</b> – As of today, the main terminal is approx. 90% utilised and Automation yard at 28%. Please note that the average container dwell times at the terminal for June is currently 2.7 days for Imports and 5.8 days for exports.	
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<b>Link/On-dock Empty Container Depot</b> – Link facility is at approx. 75% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – Between Friday and Monday we delivered out a combined total of 1,329 import containers via road and 107 via rail. On Friday R&D operations were heavy – average truck turn times peaked at 66 minutes.  Saturday average truck turn times have been impacted by import containers being moved from Automation yard to the Manual yard for delivery to trucks. Despite the slowness good progress has been made with just over 400 import containers delivered out. Saturday average truck turn times were on the higher side - 52 minutes, however dropped to 24 minutes with 280 imports delivered out.  R&D operations today are running well. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receival approvals please apply through Customer Service Team.	
<b>Productivity</b> – still lower than normal.	
<b>Rail Services</b> – busy today	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 100% utilisation. We have a number of bulk vessels working at MC, these can be weather dependant which can cause delays to incoming vessels waiting for a berth. Berth allocations for vessels are updated and changing on a daily basis. Receivals for all vessels are on a case by case basis, please refer to the shipping line for current receival dates before bringing containers down to Multi Cargo.  Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 70% utilisation and expected to increase to 90% during the week with 4 PCC vessels in this week through till Sunday.	
<b>Road Services</b> – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s.	
<b>Other</b> - Jellicoe Wharf temporary roadway diversion in place until 23rd June – take care through this area.  COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Wednesday 23<sup>rd</sup> June 2021.