

Operational Update:

18th June 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Following an incident in the automated area yesterday, we have taken the decision to suspend Automated operations and instead expand manual operations at the container terminal. We have made this decision in light of the supply chain problems globally and locally and in the interests of our customers.</p> <p>The container terminal is now being reconfigured for increased manual operations.</p> <p>The containers which were inaccessible yesterday, are now gradually becoming accessible. Free time for the affected containers will be extended. Before sending your trucks in please check PortConnect for the shipping hold to see if that had been cleared. As the result of yesterday's incident in the automated area our truck turn times were significantly affected.</p> <p>Sharing an interesting article from gCaptain on the increasing shipping costs globally and how it affects consumer goods prices and raises concerns in global markets already bracing for accelerating inflation. We hope you find these articles informative and of interest.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
None		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Some Liner berth windows have been phased back since mid-May but due to delays at other Ports and existing congestion it is not always possible to adhere to them. This is not an easy process for all stakeholders, as we are working in an environment where the supply chain is disrupted globally.</p> <p>For the week ending Sunday 13th June the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 1.6 days and when comparing updated vessel ETA to ABT was 1.5 days. The last 4-week average to 13th June has been 4.33 days and 2.78 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Bomar Spring 119A' (CAP) • Berthing 20 June: 'Moana Chief 4303' (PACCOS), 'Conti Cordoba 121S' (PANZ) • Berthing 21 June: 'Xin Zhang Zhou 044S' (CNS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. We have made a new application for five crane drivers to come in from overseas.		
Yard Capacity – As of today, the main terminal is approx. 100% utilised and Automation yard at 42%. Throughout the week the manual operation has averaged 101%-yard utilisation which negatively affects shipside and landside operations. Please note that		

the average container dwell times at the terminal for June is currently 2.7 days for Imports and 5.8 days for exports.	
Link/On-dock Empty Container Depot – Link facility is at approx. 91% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – Between Wednesday and Friday we delivered out a combined total of 1,171 import containers via road and 238 via rail. On Wednesday truck turn times haven't exceeded 54 mins. As the result of yesterday's incident in the automated area average truck turn times were significantly affected and peaked at 85 mins today. The road is very busy today. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receival approvals please apply through Customer Service Team. Looking ahead to the weekend, VBS bookings are available on Saturday outside of peak times. There are plenty of VBS bookings available on Sunday at present. No bookings available on Monday.	
Productivity – still lower than normal.	
Rail Services – busy today	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 95% utilisation. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 90% utilisation and expected to increase to 100% next week.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other - Jellicoe Wharf temporary roadway diversion in place until 23 rd June – take care through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 21st June 2021.