

Operational Update:

4th June 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: As of this morning yard utilisation is sitting at 82% in the manual yard and 16% in the automated yard. This is the lowest we have been with our average over the last 5 days sitting at 98%. Yard congestion is expected to be challenging through the long weekend and next week's shorter working week. Between now and Tuesday 8th June we expect to receive approx. 5,700 import containers into the yard. This will push the yard utilisation over 100% and will reduce our R&D productivity if containers are not proactively uplifted. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the long weekend. On Tuesday and Wednesday next week, please expect delays in truck turn times and our limited ability to release additional VBS slots.</p> <p>Looking ahead to the long weekend, there are plenty of VBS booking in the pool for Saturday, Sunday and Monday. Please note that majority of VBS booking for Tuesday and Wednesday peak times have been picked up. Please monitor the pool for relists or alternatively book for off peak times.</p> <p>Sharing an article from gCaptain about delays expected at China's Yantian Port as a consequence of COVID-19 outbreak.</p> <p>POAL operating hours for Queens Birthday weekend can be found here.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Northern Guild 345S' (CNS): berthing 04/06		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This is not an easy process, as we are working in an environment where supply chain is disrupted globally. We are continuing to work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 30th May the average berthing delay time between Lines scheduled arrival and 'actual berthing time' (ABT) was 7 days and when comparing updated vessel ETA to ABT was 4.5 days. The last 4-week average to 30th May has been 5.7 days and 3.8 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Moana Chief 4299' (PACCOS) & 'Antwerp Bridge 195' (NZS) • Berthing 4 June: 'Northern Guild 345S' (CNS) • Berthing between 5 & 8 June: 'Nefeli 2107' (ANZ TTZ), 'London Express 114S' (PANZ) & 'Tejas KE117A' (KEX) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. International recruitment is on hold.		

Yard Capacity – As of today, the main terminal is approx. 82% utilised and Automation yard at 16%. Please note that the average container dwell times at the terminal (month of May) was 2.3 days for imports and 6.3 days for exports. The terminal continues to suffer with a high number of long dwelling transshipment containers for connecting to vessels at Multi-cargo which have been delayed for a number of factors.	
Link/Ondock Empty Container Depot – Link facility is at approx. 70% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – on Wednesday and Thursday we delivered out a combined total of 1,175 import containers via road and 193 import containers via rail. Average truck turn times have been affected by heavily congested yard. As a result, on Wednesday average truck turn times peaked at 75 minutes, however as the yard became less congested truck turn times dropped to under 60 minutes. R&D operations today are heavy. There is some flexibility around VBS bookings during day shift. As usual, we will be assisting with VBS for fully cleared import DG & active reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still lower than normal.	
Rail Services – no issues at Rail this week.	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 90%. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 100% utilisation.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week and into the weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other - Jellicoe Wharf temporary roadway diversion in place – take care through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

We wish everyone a safe and relaxing Queens Birthday weekend.

Next update will be Tuesday 8th June 2021.