

Operational Update:

28th May 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: We have experienced a series of short stoppages this week – firstly due to IT issues on Tuesday and then due to Import DMVs discharge on Wednesday where we had to pause Operations. We apologise for these inconveniences.</p> <p>Resulting from this, both Wednesday and Thursday R&D operations have been heavy with delays. On Monday 31 May we will be having a short stoppage from 0700 to 0730am to celebrate 50 years of service for one of our stevedoring colleagues. Transport Coordinators have been contacting carriers that have VBS bookings in that timeframe to offer them alternative slots.</p> <p>Pavement remediation in the manual yard is continuing and is on track to be completed in early July as planned. It is being done in 13 phases of work and today we completed phase 8. The images here show the pavement before and after, and the size of area that has to be taken out of operations to complete the work.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
Currently none					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This is not an easy process, as we are working in an environment where supply chain is disrupted globally. We are continuing to work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 23rd May the average berthing delay time between Lines scheduled arrival and ‘actual berthing time’ (ABT) was 4.2 days and when comparing updated vessel ETA to ABT was 2.9 days. The last 4-week average to 23rd May has been 4.9 days and 3.7 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: ‘Nordmargherita 026S’ (BAE) • Berthing 29 May: - 					

<ul style="list-style-type: none"> • Berthing 30 May: 'Hansa Bitburg 2107' (ANLTRZ) & 'Maersk Garonne 111S' (NEASIA) • Berthing 31 May: 'Maersk Nadi 119W' (SIRIUS) <p>We will keep the website updated with the most current information.</p>	
Labour supply – Training and domestic recruitment is going well. International recruitment is on hold.	
Yard Capacity – As of today, the main terminal is approx. 82% utilised and Automation yard at 48%. Please note that the average container dwell times at the terminal (month to date) is 2.2 days for imports and 6.5 days for exports.	
Link/Ondock Empty Container Depot – Link facility is at approx. 66% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – overall, between Wednesday and Thursday we delivered out 1203 import containers via road and 232 import containers via rail. Average truck turn times have not exceeded 54 minutes across both grids.</p> <p>Looking ahead to the weekend there are VBS bookings available in the pool for early hours up until 0500am and after 1400hrs for Saturday. On Monday there are bookings in the early hours, whereas later VBS bookings from 0500am have been picked up. As usual, we will be assisting with VBS for fully cleared import DG & active reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
Productivity – still lower than normal.	
Rail Services – no issues at Rail this week.	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today and will be throughout the rest of the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100%.</p> <p>Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 100% utilisation with 4 PCC vessels this week. There is a container vessel scheduled for Bledisloe Wharf later this week, so truck and heavy machinery movements through the area will increase throughout the week.</p>	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week and into the weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area.	
<p>Other - Jellicoe Wharf temporary roadway diversion in place – take care through this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Wishing you all a safe and happy weekend.

Next update will be Monday 31st May 2021.