

Operational Update:

24th May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
Key points: Weekend operations ran well. No delays at Fergusson R&D with weekend average truck turn times not exceeding 25 minutes.		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Nordmargherita 026S' (BAE): arrived 22/05 berthing 26/05		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are being phased back in between now and August. This will not be easy, as we are working in an environment where supply chain is disrupted globally. We will work closely with Lines as we try to restore berth windows.</p> <p>For the week ending Sunday 23rd May the average berthing delay time between Lines scheduled arrival and actual berthing time (ABT) was 4.2 days and when comparing updated vessel ETA to ABT was 2.9 days. The last 4-week average to 23rd May has been 4.9 days and 3.7 days respectively.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'OOCL Busan 438S' (CNS) & 'Kota Lembah LEM191' (NZS) • Berthing 25 May: 'Dynamogracht 2107' (RTW), discharge only • Berthing 26 May: 'Nordmargherita 026S' (BAE) • Berthing 27 May: 'Moana Chief 4297' (PACCOS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well. International recruitment is on hold.		
Yard Capacity – As of today, the main terminal is approx. 90% utilised and Automation yard at 32%. Please note that the average container dwell times at the terminal (month to date) is 2.2 days for imports and 6.9 days for exports.		
Link/Ondock Empty Container Depot – Link facility is at approx. 52% utilisation. We are balancing Terminal and Link yard capacity to optimise operations. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		
<p>Road Services – between Friday and Sunday we delivered out 1,640 import containers via road and 276 import containers via rail. Average truck turn times ranged between 29.78 on Friday and 25 minutes during the weekend.</p> <p>Today R&D operations today are running well. There is some flexibility around VBS bookings. As usual, we will be assisting with VBS for fully cleared import DG & active reefers.</p> <p>For Late Reveal approvals please apply through Customer Service Team.</p>		
Productivity – still lower than normal.		

Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today and will be throughout the rest of the week. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. All ‘ Cape Citius ’ import cargo needs to be removed as soon as possible today please. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are currently at 70% utilisation with 4 PCC vessels in this week. There is a container vessel scheduled for Bledisloe Wharf later this week, so truck and heavy machinery movements through the area will increase throughout the week.	
Road Services – Container and Breakbulk R&D is still extremely busy, along with bulk transporters continuing steadily this week and into the weekend. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s.	
Other - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 26th May 2021.