

Operational Update: Level 1

5th May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: 'Rotterdam Bridge 385S' (CNS) is currently due to come alongside to complete her exchange on Friday 7th May. This vessel has been delayed due to an MPI issue and we have been working with Lines to best accommodate the ongoing changes to the vessels schedule. Please continue to monitor vessel schedules on POAL website for the updates.</p> <p>We share the Bloomberg article through gCaptain which we hope is of interest and provides further insight into the current global supply chain challenges that we know are relevant to us all here in NZ.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Tianjin Bridge 151' (NZS): arrived 04/05 berthing 12/05 'Bellavia 347S' (CNS): arrived 04/05 berthing 10/05 'Kalliroe 011S' (BAE): arrived 01/05 berthing 08/05		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows still suspended, with a phased reinstatement planned between May and August for selected few services. With the constant change to vessel arrival schedules, delays elsewhere and ongoing congestion at the Terminal then we are <u>all</u> continuing to work in a very dynamic environment.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Synergy Oakland 109S' (PANZ) & 'Majd KE112A' (KEX) • Berthing 6 May: 'Moana Chief 4291' (PACCOS) • Berthing 7 May: 'Rotterdam Bridge 385SB' (CNS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Training and domestic recruitment is going well, but international recruitment has hit a roadblock. We successfully recruited four overseas crane drivers and they are now in operations however the 5th candidate's Visa is now in question with Immigration as well as another 4 overseas crane drivers identified to give us some additional operational resilience, which is now under threat. We continue to work with authorities to understand what has changed.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 88% utilised and Automation yard at 46%.</p>		
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 72% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>		
<p>Road Services – over the course of Monday and Tuesday we have delivered out 1,144 import containers via road and 111 import containers via rail. Average truck turn times have not exceeded 40 minutes across both manual and automated grids.</p>		

Today R&D operations today are running well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG, active reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Container/Bulk berths are at 100% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100%. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at 100% utilisation and will continue to be for the rest of this week.	
Road Services – Container and Breakbulk R&D is extremely busy and congested today, we expect this to continue throughout this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging areas.	
Other - Jellicoe Wharf temporary roadway diversion in place – take care when driving through this area. COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 7th May 2021.