

Operational Update: Level 1

3rd May 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: On Saturday 1st of May 'Rotterdam Bridge 385S' (CNS) was issued a Notice of Direction by MPI regarding a non-compliance issue and had to depart POAL berth. Vessel was directed to Tauranga for hull cleaning. Once MPI clear the 'Rotterdam Bridge 385S' she will return to complete the exchange. At this stage she is expected to return Wednesday 5th May, however please continue to monitor vessel schedules on POAL website for the updates.</p> <p>Due to 'Rotterdam Bridge 385S' premature departure we were not able to complete discharge and load operations. Please check PortConnect to confirm whether your containers have discharged and contact your line operator for more information.</p> <p>As of this morning yard utilisation in the main yard is sitting at 101%. This can be attributed to several factors: slow R&D over the weekend – 481 import containers uplifted via road on Saturday & Sunday; large number of export containers for 'Rotterdam Bridge 385S' are still sitting in the main yard.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Maersk Nadi 115W' (SIRIUS): arrived 01/05 berthing 03/05 'Majd KE112A' (KEX): arrived 29/04 berthing 07/05 'Kalliroe 011S' (BAE): arrived 01/05 berthing 08/05		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows still suspended, with a phased reinstatement planned between May and August. The details of this plan are still being discussed with Lines, as we look to ensure we can provide windows but also manage the ongoing demand of vessels if any become delayed at other ports.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Alongside and working: 'Maine Trader 029' (NZS) • Berthing 3 May: 'Maersk Nadi 115W' (SIRIUS) • Berthing 4 May: 'Synergy Oakland 109S' (PANZ) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and domestic recruitment is going well, but international recruitment has hit a roadblock. We successfully recruited four overseas crane drivers and they are now in operations however the 5 th candidate's Visa is now in question with Immigration as well as another 4 overseas crane drivers identified to give us some additional operational resilience, which is now under threat. We are working with authorities to understand what has changed.		
Yard Capacity – As of today, the main terminal is approx. 101% utilised and Automation yard at 48%.		
Link/Ondock Empty Container Depot – Link facility is at approx. 80% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.		

<p>Road Services – slow weekend at Fergusson R&D. Between Friday and Sunday we have delivered out 1,107 import containers via road with 626 containers uplifted on Friday. 244 import containers were delivered via rail. Truck turn times have averaged between 33 minutes (Friday) and 24 minutes (Sunday) across both grids.</p> <p>Today R&D operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – delays to rail services over the weekend has resulted in some backlog but should be cleared over the next 24 hours</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Container/Bulk berths are at 50% utilisation today. Jellicoe and Freyberg container and breakbulk yards are currently at 100% and Bledisloe has also been utilised this week for container vessel ops.</p> <p>Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at around 50% utilisation but will increase again to 100% tomorrow and for the rest of this week.</p>	
<p>Road Services – Container and Breakbulk R&D is extremely busy and congested today, we expect this to continue throughout this week. Vehicle Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s.</p>	
<p>Other - Jellicoe Wharf temporary roadway diversion in place from Monday morning (5th May) – take care through this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 5th May 2021.