

# Operational Update: Level 1

27<sup>th</sup> April 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
<b>Overall status</b>					
<p><b>Key points:</b> ‘Hansa Bitburg 2105’ (ANZ TTZ) will be departing Fergusson berth at 1330 hours today due to being provided with a Notice of Direction by MPI regarding a non-compliance issue that it being attended to whilst the vessel is alongside. Once MPI clear the “Hansa Bitburg 2105” she will return to complete the exchange. At this stage she is expected to return Thursday 29 April, however please continue to monitor <a href="#">vessel schedules</a> on POAL website for the updates.</p> <p>Thank you to the efforts of the carriers who worked during ANZAC weekend, we have managed to keep yard utilisation under 100%. This morning yard utilisation is sitting at 93% in the main yard and 47% in the automated yard.</p>					
<b>Marine Services</b>					
All shifts covered. Pilot times may alter, but generally running to schedule.					
<b>Container terminal vessels at anchor -</b>					
‘Maine Trader 029’ (NZS): arrived 20/04 berthing 02/05					
‘Rotterdam Bridge 385S’ (CNS): arrived 21/04 berthing 29/04					
<b>Container Terminal Operations</b>					
<p><b>Berth windows and vessel schedules</b> – Berth windows still suspended, with a phased reinstatement planned between May and August. The details of this plan are still being discussed with Lines, as we look to ensure we can provide windows but also manage the ongoing demand of vessels if any become delayed at other ports.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Alongside and working:</b> ‘Hansa Bitburg 2105’ (ANZ TTZ) &amp; ‘Navious Miami 158S’ (NEASIA)</li> <li>• <b>Berthing 29 April:</b> ‘Moana Chief 4287’ (PACCOS) &amp; ‘Rotterdam Bridge 385S’ (CNS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>					
<p><b>Labour supply</b> – Training and domestic recruitment is going well, but international recruitment has hit a roadblock. We successfully recruited four overseas crane drivers, but the fifth recruit decided not to proceed with the move. We found a replacement candidate but had to resubmit the application for the new person and have just been advised it has been declined – even though five candidates were previously approved with the exact same application. We were hoping to employ another four overseas crane drivers to give us some additional operational resilience, but this is now under threat. We are working with authorities to understand what has changed.</p>					
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 93% utilised and Automation yard at 47%.</p>					
<p><b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 76% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>					
<p><b>Road Services</b> - productive ANZAC weekend for Fergusson R&amp;D Friday. On Friday and Saturday we have delivered out 1,407 import containers via road and 172 import</p>					

containers via rail. Average truck turn times across both days have not exceeded 24 minutes. Sunday and Monday were less busy with 597 import containers leaving the terminal via road and rail. Truck turn times averaged at 21 minutes on both days. Today R&D operations are running well and there is some flexibility around VBS bookings. Currently average truck turn times sitting at 26 minutes. For the next couple of days, we will be assisting with VBS for fully cleared import DG, reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Container/Bulk berths are at 50% utilisation today, with increased yard congestion created by the recent new GSL vessel Trinidad Trader discharged containers in the yard. Jellicoe and Freyberg container and breakbulk yards are currently at 85% and are expected to increase to 100% over the next three days. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at around 10% utilisation but will increase again to approx. 50% tomorrow and back up to 100% over the weekend/early next week.	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be steady for both receivals and deliveries. Vehicle Transporters remain busy for the foreseeable future – Transporters are encouraged to communicate with Multi Cargo Ops for staging areas. Bulk R&D expected to increase over next fortnight with increased movements through the port.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 30<sup>th</sup> April 2021.