

# Operational Update: Level 1

21<sup>st</sup> April 2021

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| Normal or nearly normal  | Service degraded, some delays | Service severely degraded, major delays |
|--|-------------------------------|---|
|  |                               |   |
| <b>Overall status</b>  |                               |   |
| <p><b>Key points:</b> Terminal yard utilisation as of this morning was sitting at approx. 60%. The lower utilisation will help to open up the yard and assist with improving productivity over the coming days, both landside and shipside. Yesterday's wild weather have caused some disruptions to POAL operations, however those only affected ship side operations. Please be reminded that 'Moana Chief' (PACCOS) will not be calling POAL this week. Her next voyage into Auckland is expected next week on Thursday 29<sup>th</sup> April under voyage number 'Moana Chief 4287'.</p> <p>We share an <a href="#">article</a> from Splash24/7 on container equipment imbalance challenging the global container shipping industry at the moment and a role that North America plays in it.</p>   |                               |   |
| <b>Marine Services</b>   |                               |   |
| All shifts covered. Pilot times may alter, but generally running to schedule.  |                               |   |
| <b>Container terminal vessels at anchor -</b>  |                               |   |
| 'Maine Trader 029' (NZS): arrived 20/04 berthing 28/04<br>'Northern Diamond KE111A' (KEX): arrived 17/04 berthing 24/04<br>'Seaspan Hamburg 107S' (PANZ): arrived 16/04 berthing 23/04   |                               |   |
| <b>Container Terminal Operations</b>   |                               |   |
| <p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. Considerable effort is being made to identify how best to reinstate berth windows whilst also being able to support the ongoing demand of vessels if any become delayed at other Ports. As we prepare the terminal for 'full terminal roll out' of Automation, planned for July at this stage, it is likely we will only be able to achieve a phased reinstatement of the windows – a few services at a time as and when additional labour capacity comes into the operation. We expect this will start from early May and are currently evaluating options with a number of Lines to fix start up dates.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'Xin Zhang Zhou 043S' (CNS)</li> <li>• <b>Coming alongside later today:</b> 'CSL Atlantic 733' (NZS)</li> <li>• <b>Berthing 23 April:</b> 'Seaspan Hamburg 107S' (PANZ)</li> <li>• <b>Berthing 24 April:</b> 'Northern Diamond KE111A' (KEX)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p> |                               |   |
| <b>Labour supply</b> – Training and recruitment is ongoing as planned. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.   |                               |   |
| <b>Yard Capacity</b> – As of today, the main terminal is approx. 62% utilised and Automation yard at 45%.  |                               |   |
| <b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 85% utilisation. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.   |                               |   |

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| <p><b>Road Services</b> – Monday and Tuesday have been productive 2 days for Fergusson R&amp;D. Over the course of two days we have delivered out 1,336 import containers via road and 275 import containers via rail. Monday truck turn times were on a higher side averaging 53 minutes. This was expected due to a higher than normal yard utilisation. Once the yard utilisation dropped to under 95%, truck turn times have improved and remained under 26 minutes through Tuesday.</p> <p>Today R&amp;D operations today are heavy but running well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and active reefers. For Late Reveal approvals please apply through Customer Service Team.</p> |  |
| <b>Productivity</b> – still operating at lower than normal productivity levels.  |  |
| <b>Rail Services</b> – working well  |  |
| <b>Other</b> –   |  |
|  |  |
| <b>Multi-Cargo Operations</b>  |  |
| <b>Berth and Yard Capacity</b> – PCC berths are at 100% with Container/Bulk berths at 70% about utilisation. Jellicoe and Freyberg container and breakbulk yards are currently at 70% and is expected to increase to 80%. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at 100% utilisation with 4 PCC vessels in this week.   |  |
| <b>Road Services</b> – Container and Breakbulk R&D will continue to be steady for both receivals and deliveries. Vehicle Transporters remain extremely busy for the foreseeable future – Transporters are encouraged to communicate with Multi Cargo Ops for staging area/s. Bulk R&D expected to increase over next fortnight with increased movements through the port.  |  |
| <b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.  |  |

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 23<sup>rd</sup> April 2021.