

# Operational Update: Level 1

12<sup>th</sup> April 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b></p> <p>We share the <a href="#">article</a> posted in gCaptain late last week, regarding the struggle that global supply chains will have in clearing the backlog from the Suez Canal incident. Cargo owners and agents need to factor in further delays to shipment times as the Suez situation will impact already stressed and strained supply chains, potentially impacting further on NZ import/export flows with transhipments through the major Ports in Asia and Europe.</p> <p>Maritime Union of NZ (MUNZ) have informed us of a requirement to hold a Stop Work Meeting for their membership scheduled for Tuesday 13 April from 0700 hours to 1100 hours. There will be coverage provided for the duration so that R&amp;D will continue. We expect there to be minimal impact to operations, however the usual capacity constraints that occur on Tuesday after a full weekend of vessel operations are expected.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container terminal vessels at anchor -</b>		
'Cap Capricorn 105S' (NZS): arrived 10/04 berthing 13/04 'Tejas KE110A' (KEX): arrived 10/04 berthing 16/04		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. This will continue through April and until we can implement full terminal roll out of Automation due to the impact to yard capacity. It is also dependent upon the additional labour capacity we can bring into the operation. We are continuing to work on how we can phase in the berth windows as we build capacity whilst also managing changing vessel schedules.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'Nordmargherita 025S' (BAE) &amp; 'Seasmile 037S' (NZS)</li> <li>• <b>Berthing 13 April:</b> 'ANL Emora 2105' (ANL TTZ) &amp; 'Cap Capricorn 105S' (PANZ)</li> <li>• <b>Berthing 15 April:</b> 'Seaspan Hannover 113W' (SIRIUS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Training and recruitment is ongoing as planned. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 94% utilised and Automation yard at 53%.		
<b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 78% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue		

to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<b>Road Services</b> – Weekend R&D operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,447 import containers via road and 200 import containers via rail. Friday was a busy day at Fergusson with average truck turn times peaking at ?? minutes. Saturday and Sunday average truck turn times have not exceeded 18 minutes. R&D Operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Captain Cook and Jellicoe berths are at 100% utilisation. Jellicoe and Freyberg container and breakbulk yard are currently at 80%. Export container receivals are currently being accepted for approved vessels only when yard capacity allows – please check with the shipping line to confirm receival dates for upcoming vessels. Captain Cook, Marsden, Bledisloe yard and the Car Handling Facility are at 70% utilisation with 5 PCC vessels expected during the week.	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be steady for both receivals and deliveries. Vehicle Transporters remain busy.	
<b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Wednesday 14<sup>th</sup> April 2021.