

Operational Update: Level 1

31st March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points:</p> <p>All will be aware that the container vessel 'Ever Given' has now been dislodged from the Suez Canal thereby allowing vessels to transit the canal. The unknown however is, just what sort of ripple effect this is going to have on the wider supply chain? – be assured it certainly will have a significant effect. We share a link to the article from Splash 24/7 website which articulates and quotes a number of industry sources as to the implications now that vessels will start moving. For NZ Inc it clearly has an impact to containers on the water between Europe and Asia. Transshipment hubs in Asia and European ports will become further congested, adding to schedule delays to the mainline vessels, missing connections to feeder vessels (such as those services calling direct into NZ) and this will continue to exacerbate the supply of empty containers into Asia to meet export demand. Cargo owners and agents should liaise closely with their Shipping Lines to gauge best estimates of shipping schedule impacts which will not be exact for some time to come.</p> <p>POAL Easter 2021 operating hours can be viewed here.</p> <p>Looking ahead to the long weekend, yard congestion will continue to be the main challenge. Between now and Tuesday 5 April we expect to receive approx. 5,000 import containers into the yard. This will push the yard utilisation to over 100% and will reduce our R&D productivity on Tuesday – Wednesday next week if containers are not proactively uplifted. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the long weekend. Please expect delays in truck turn times and our limited ability to release additional VBS slots in the beginning of next week.</p> <p>There are still VBS booking available across the Easter weekend:</p> <ul style="list-style-type: none"> • Friday – plenty of bookings in the pool across entire day; • Saturday – plenty of bookings after midday; • Sunday – plenty of bookings after midday; • Monday – plenty of booking in the pool across entire day 		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Antwerp Bridge 193' (NZS): arrived 27/03 berthing 02/04		
'Nefeli 2103' (ANL TTZ): arrived 29/03 berthing 03/04		
'Seasmile 037S' (NZS): arrived 28/03 berthing 12/04		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April as it is dependent upon the additional labour capacity we can bring into the operation. We are continuing to work on how we can phase in the berth windows as we build capacity whilst also managing changing vessel schedules.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p>		

<ul style="list-style-type: none"> • Currently alongside and working: 'Maersk Garonne 104A' (NZS) & 'Northern Guild 339S' (CNS) • Berthing 1 April: 'Moana Chief 4281' (PACCOS) • Berthing over the weekend: 'Antwerp Bridge 193' (NZS), 'Nefeli 2103' (ANL TTZ), 'Sagita KE108A' (KEX), 'Hansa Offenburg 2105' (ANZ TTZ), 'NYK Furano 073S' (NEASIA) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – Training and recruitment is ongoing as planned. Vaccination programs are continuing. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 90% utilised and Automation yard at 29%.</p>	
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 81% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – Overall, between Monday and Tuesday we have delivered out 1311 import containers via road and just under 200 import containers via rail. Average truck turn times have not exceeded 36 minutes across both days.</p> <p>There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG, reefers and export cut offs. For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 50% utilisation. Container and breakbulk volumes are currently at 70% with Export bulk product also being received on Freyberg wharf.</p> <p>Export container receivals are currently being accepted for approved vessels only when yard capacity allows – please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Multi Cargo are currently receiving for the 'Southern Trader', 'Olomana', 'Shansi'.</p> <p>Bledisloe yard and the Car Handling Facility are at 80% utilisation.</p>	
<p>Road Services – Container and Breakbulk R&D will continue to be steady for both receivals and deliveries. Vehicle Transporters remain busy.</p>	
<p>Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Tuesday 6th April 2021. Wishing all a happy and safe Easter period!