

Operational Update: Level 1

29th March 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
Key points: POAL Easter 2021 operating hours can be viewed here . We are very concerned with indications from the trucking industry of limited road activity during the long Easter weekend period as well as limited empty depot operating hours. If this position holds true, then we expect that the terminal will reach congestion levels that severely reduce productivity at the shipside and both for export receivals and deliveries as we lead into and post the Easter period. We request that the industry and wider supply chain community make every effort to maximise the collection of import containers from the Terminal during this long weekend period. We are operating 24/7 and have the capacity to deliver import containers from the Terminal on Good Friday 2nd April as well as Easter Monday 5th April and throughout the weekend. We must keep containers moving off Port, otherwise, we will congest and our ability to clear any backlog will be severely restricted.					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container terminal vessels at anchor -					
'Antwerp Bridge 193' (NZS): arrived 27/03 berthing 02/04 'Nefeli 2103' (ANL TTZ): arrived 29/03 berthing 02/04 "Seasmile 037S' (NZS): arrived 28/03 berthing 12/04					
Container Terminal Operations					
Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April as it is dependent upon the additional labour capacity we can bring into the operation. We are continuing to work on how we can phase in the berth windows as we build capacity whilst also managing changing vessel schedules. Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations): <ul style="list-style-type: none"> • Currently alongside and working: 'WEILAND KE107A' (KEX) & 'Maersk Garonne 104A' (NZS) • Berthing 30 March: 'Northern Guild 339S (CNS) • Berthing 1 April: 'Moana Chief 4281' (PACCOS) We will keep the website updated with the most current information.					
Labour supply – Training and recruitment is ongoing as planned. Vaccination programs are continuing. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.					
Yard Capacity – As of today, the main terminal is approx. 104% utilised and Automation yard at 32%.					
Link/Ondock Empty Container Depot – Link facility is at approx. 77% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue					

to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p>Road Services – Weekend R&D operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,195 import containers via road and 209 import containers via rail.</p> <p>Friday average truck turn times were 58 minutes, and Saturday and Sunday average truck turn times have not exceeded 32 minutes.</p> <p>R&D Operations are running well today. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.</p>	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 50% utilisation. Container and breakbulk volumes remain high with yard utilisation still currently at 80% with Export bulk product also being received on Freyberg wharf from tomorrow morning.</p> <p>Export container receivals are currently being accepted for approved vessels only when yard capacity allows – please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Multi Cargo are currently receiving for the Southern Trader, Olomana, Shansi. Bledisloe yard and the Car Handling Facility are at 70% utilisation.</p>	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle Transporters remain busy.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 31st March 2021.