

Operational Update: Level 1

26th March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points:</p> <p>As many readers will be aware there is a vessel stuck in the Suez Canal, 'Ever Given' which is now causing a backlog and preventing vessels (container, oil, bulk and RORO ships) from being able to transit the canal in either direction. Whilst not expecting to have a direct impact to shipping into/out of NZ it will have an impact to cargo flows due to the nature of transshipment. If customers have cargoes destined or expected from Europe, then we would recommend you liaise closely with your Shipping Line regarding any impacts to cargo delivery timelines.</p> <p>Yard utilisation throughout the week has remained very high in the manual yard and today is the first time we have dropped just below 90%, all week. The reprieve will be short-lived. We continue to move as much volume as we can via the Automation area to alleviate pressure in the manual yard.</p> <p>Truck turn times have averaged 42 min this week across both manual and automated grids. Manual (due to demand) was 42.7 mins and Automation 36.6 mins average.</p> <p>POAL Easter 2021 operating hours can be viewed here. We are very concerned with indications from the trucking industry of limited road activity during the long Easter weekend period as well as limited empty depot operating hours. If this position holds true, then we expect that the terminal will reach congestion levels that severely reduce productivity at the shipside and both for export receivals and deliveries as we lead into and post the Easter period. We request that the industry and wider supply chain community make every effort to maximise the collection of import containers from the Terminal during this long weekend period. We are operating 24/7 and have the capacity to deliver import containers from the Terminal on Good Friday 2nd April as well as Easter Monday 5th April and throughout the weekend. We must keep containers moving off Port, otherwise, we will congest and our ability to clear any backlog will be severely restricted.</p> <p>Please be aware that our Multi Cargo operations continue to experience significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
'Maersk Garonne 104A' (NZS): arrived 22/03 berthing 28/03		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April as it is dependent upon the additional labour capacity we can bring into the operation. We are continuing to work on how we can phase in the berth windows as we build capacity whilst also managing changing vessel schedules.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> Currently alongside and working: 'Kota Lembah LEN189' (NZS), 'Kalliroe 010S' (BAE) & 'WEILAND KE107A' (KEX) 		

<ul style="list-style-type: none"> Berthing 28 March: 'Maersk Garonne 104A' (NZS) & 'Northern Guild 339S (CNS) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – Training and recruitment is ongoing as planned. Vaccination programs are continuing. We are still exposed to labour sign offs at various shift times as every business has to contend with. By building labour capacity will minimise these operational impacts. This work is ongoing.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 85% utilised and Automation yard at 20%.</p>	
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 102% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.</p>	
<p>Road Services – On Wednesday and Thursday we have delivered out a combined total of 1,368 import containers via road and 173 import containers via rail. Thursday was a busy day for Fergusson R&D. Average truck turn times have varied between 60 and 67 minutes across both days.</p> <p>Today R&D operations are heavy well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team</p> <p>Looking ahead to the weekend and beginning of next week, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 60% utilisation. Container and breakbulk volumes remain high with yard utilisation still currently at 80% with Export bulk product also being received on Freyberg wharf from early next week. Export container receivals are currently being accepted for approved vessels only when yard capacity allows – please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Multi Cargo are currently receiving for the Southern Trader.</p> <p>Bledisloe yard and the Car Handling Facility are at 70% utilisation. Several more PCC vessels due in this weekend/early next week. All drivers are asked to be vigilant around this area due to increased vehicle movements.</p>	
<p>Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle Transporters remain busy.</p>	
<p>Other - There are several infrastructure projects ongoing this week around Bledisloe and the Car Handling Facility. Please take care around this area.</p> <p>COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 29th March 2021.