

Operational Update: Level 1

19th March 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Lines continue to experience delays at a number of ports overseas. US West Coast ports are experiencing delays of just over a week. Where some 40 vessels were at anchor off Los Angeles/Long Beach about 6 weeks ago this has reduced to about 20 odd vessels waiting. In February the Port of Los Angeles saw a 47% jump in TEU throughput compared with February 2020. Imports were up nearly 54% and export laden down 25% but export empties up 104% when compared with LY. These are dynamics that are happening all around the world. In SE Asia, major hub ports like Singapore are experiencing heavy congestion in terminals due to the miss connection of feeder and mainline vessels, recording vessel delays of 5-7 days.</p> <p>At POAL, Yard utilisation throughout the week has remained high and we are moving as much as we can via the Automation area to alleviate pressure in the manual yard.</p> <p>Truck turn times have averaged 38.5 min this week across both manual and automated grids. Manual (due to demand) was 39 mins and Automation 35.6 mins average.</p> <p>Please note that Multi Cargo wharves remain heavily congested. Due to the continual updates and amendments to ETA/ETD's for vessels and the large amount of cargo currently on the wharf. Receivals are being managed on a case by case basis and will need to be confirmed with the Shipping Lines prior to any cargo being sent to the Port. This applies to cargo coming in via Rail, and Road, as well as tranships from Fergusson vessels.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container terminal vessels at anchor -		
<p>'NYK Futago 075S' (NEASIA): arrived 16/03 berthing 19/03 'Seaspan Hannover 110W' (SIRIUS): arrived 17/03 berthing 19/03 'Kota Lembah LEN189' (NZS): arrived 16/03 berthing 21/03</p>		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue through April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'MSC Alabama KE106A' & 'ANL Emora 2103' (ANZ TTZ) • Berthing 19 March: 'Seaspan Hannover 110W' (SIRIUS) • Berthing 20 March: 'NYK Futago 075S' (NEASIA) • Berthing 21 March: 'OOCL Busan 424S' (CNS) <p>We will keep the website updated with the most current information.</p>		
Labour supply – Training and recruitment is ongoing as planned. We are now into vaccination programs for 2 nd tier border line stevedores which is having an impact on labour capacity as the process can take upwards of 60-90 minutes. This work is ongoing.		

Yard Capacity – As of today, the main terminal is approx. 77% utilised and Automation yard at 45%.	
Link/Ondock Empty Container Depot – Link facility is at approx. 94% utilisation. We have multiple shipping services targeting high empty container evacuations which we need to stage receivals based on the order of vessels working. We are balancing Terminal and Link yard capacity to optimise. Carriers, Lines and Depots please continue to monitor separate advisories regarding delivery instructions with updates as space is at critical levels.	
Road Services – On Wednesday and Thursday we have delivered out a combined total of 1,330 import containers via road and 201 import containers via rail. Thursday was a busy day for Fergusson R&D. Average truck turn times have not exceeded 40 minutes. Today R&D operations are running well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team Looking ahead to the weekend and beginning of next week, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. At this stage there are plenty of VBS bookings outside of the peak hours on Saturday and Sunday. VBS bookings for Monday 22 th March have been picked up through to 1700hrs, so please continue to monitor the pool for the last minute relists.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Captain Cook, Bledisloe, Jellicoe and Freyberg berths are at 60% utilisation. Container and breakbulk volumes are very high with yard utilisation still currently at 100%. Export receivals are currently halted except for approved vessels. Please check with MC Ops or the shipping line to confirm receival dates for upcoming vessels. Bledisloe yard and the Car Handling Facility are at 50% utilisation but will increase to 100% again this weekend.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 22nd March 2021.