

# Operational Update: Level 2

8<sup>th</sup> March 2021

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
<b>Overall status</b>					
<p><b>Key points:</b> As per NZ Government instruction, Auckland has now moved to Alert Level 2. This does not change the way we operate in terms of COVID controls.</p> <p>Capitaine Dampier had to prematurely depart Multi Cargo berth due to failing MPI inspection and requiring hull cleaning. This resulted in majority of her export cargo being short shipped. At this stage she is expected to return Thursday 11<sup>th</sup> March, however we encourage you to contact the shipping line directly for further details. Capitaine Tasman has berthed at Jellicoe wharf to discharge and we are hoping will load a large portion of the export containers for the Capitaine Dampier. As a consequence, we are heavily congested and unable to receive containers into the yard until some of the export cargo has been loaded to vessels.</p> <p><b>A reminder to everyone</b> – Please use your COVID-19 tracer APP. This enables the authorities to register if you have been at a place of interest and alert you! It’s in our collective interests to ensure we are all using this.</p>					
<b>Marine Services</b>					
All shifts covered. Pilot times may alter, but generally running to schedule.					
<b>Container terminal vessels at anchor</b>					
‘Tianjin Bridge 149’ (NZS) – arrived 07/03 berthing 10/03					
<b>Container Terminal Operations</b>					
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> ‘Majd KE105A’ (KEX), ‘Navious Miami 157S’ (NEASIA)</li> <li>• <b>Currently alongside, due to commence operations:</b> ‘Bellavia 341S’ (CNS)</li> <li>• <b>Berthing 10 March:</b> ‘Tianjin Bridge 149’ (NZS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>					
<p><b>Labour supply</b> – Training and recruitment is going well and as planned. COVID lockdown has had an impact on staff availability and delays at shift change over times and but we are managing this as best as we can. We have since Friday lost valuable operating time due to Port closure with the Tsunami warning and sign offs over the weekend.</p>					
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 100% utilised and Automation yard at 44%.</p>					
<p><b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 64% utilisation. Heavy demand for export empty evacuations remains. Link also continues to see a steady flow of import returns. Carriers, Lines and Depots please continue to monitor</p>					

separate advisories regarding delivery instructions with updates as space is at critical levels.	
<p><b>Road Services</b> – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,200 import containers via road and 239 import containers via rail.</p> <p>Friday average truck turn times were 53 minutes, and Saturday and Sunday average truck turn times have not exceeded 23 minutes.</p> <p>There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Reveal approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Jellicoe and Bledisloe berths are at 100% utilisation; Freyberg wharf is 100% - container and breakbulk volumes are very high with yard utilisation currently at 100%. 'Hansa Freyberg' ETA of 06/03 to load 1,500 TEU is now delayed and only due in 09/03 which has caused extended congestion of Freyberg Wharf.</p> <p>Bledisloe yard and the Car Handling Facility are at 25% utilisation but will increase to 100% again this week. 5 x PCC vessels are expected this weekend.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are volatile and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt &amp; cut off times, arrivals and departures.</p>	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Bulk deliveries remain steady. PCC Transporters are busy.	
<b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

**Reminder:**

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Wednesday 10<sup>th</sup> March 2021.