

Operational Update: Level 2

22nd February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: POAL is currently operating at Alert Level-2 and await Governments update later today as to the future status.</p> <p>We continue to encourage ALL visitors (including truck drivers) to the Port to maintain safe COVID-19 protocols please.</p> <p>Terminal operational productivity has been negatively affected throughout last week and over the weekend due to the Alert Level 3 status. Shift changeovers have taken longer to execute, and we have had a number of staff sign offs over the weekend. Based on long range scheduled ETA's to berthing times the average delay over the last 4 weeks has been approx. 10 days to vessels working through the terminal. Both Import and Export dwell time has been reducing this month from the last 2 months average. Imports sitting at 3 days and exports 4.8 days which is encouraging.</p> <p>We carried out an urgent system update between 1015 hrs and 1045 hrs today, 22 February. This temporary outage affected our ability to process trucks at both Fergusson terminal and Multi-Cargo. This update has now been completed.</p> <p>Important reminder: 'Round the Bays' will be held on Sunday 28 February 2021. At the same time POAL will be utilising this time constrained operating period to facilitate an IT system and D/R failover test as well as important infrastructure work across the port. Trucks will not be serviced at Fergusson Terminal on Sunday 28 February from 0500 hours to 1900 hours and vessel operations will also cease at the Terminal during this time. If Round the Bays event is cancelled or postponed because of COVID-19 alert status change this outage will still proceed. We will extend import demurrage free time by 1 additional day for those vessels, that will depart between 24 and 28 of February. Further details will be provided closer to the date of the event. Hazardous Storage allowable time remains the same. Fergusson R&D hours on Sunday 28 February can be found here.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Xin Zhang Zhou 042S' (CNS) & 'Grasmere Maersk 053S' (NEASIA) • Berthing 23 February: 'APL Denver 379S' (CNS) • Berthing 24 February: 'Nord Margherita 024N' (BAE) <p>We will keep the website updated with the most current information.</p>		

<p>Labour supply – Remains tight but making progress. Training is ongoing, and recruitment of overseas crane drivers is progressing to expected timelines. We have had good support from Government. COVID-19 Level 3 has impacted shift changeover times and we are hopeful this will improve if Auckland returns to Level 1. Commencing from today we start the vaccination program for front-line staff (Stevedores and Marine pilots). We are still working through the vaccination process to expedite this as smoothly as possible, but it is expected to have an impact to operations as staff are required to allocate approx. 1 hour to have the vaccination and required observation time. We will do our best to limit delays, but these will only be known as the week progresses and we fine tune the process with the appropriate Health Authorities.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 84% utilised and Automation yard at 36.5%.</p>	
<p>Link/Ondock Empty Container Depot – Link facility is at approx. 84.3% utilisation. Very heavy export empty loads in the terminal over the coming days. We are sending out regular updates to Empty Carriers regarding receipt instructions. Link also continues to see a steady flow of import returns. Please continue to monitor any customer advisories we send with updates as space is at critical levels.</p>	
<p>Road Services – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 975 import containers via road and 170 import containers via rail. Friday average truck turn times were 39 minutes, and Saturday and Sunday average truck turn times have not exceeded 23 minutes.</p> <p>This past weekend was approx. 30% down on the prior weekends activity which is a concern as today's R&D operations are heavy with high demand. There is no flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receipt approvals please apply through Customer Service Team.</p> <p>Demand is expected to remain heavy throughout this week with a high number of imports coming off the current and next several vessels.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – some connecting volume over the weekend affected by delays to discharges in the Terminal</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Freyberg, Jellicoe, and Bledisloe berths are at 70% utilisation - Container and breakbulk volumes are very high with yard utilisation currently at 80%.</p> <p>Bledisloe Yard, Captain Cook and the CHF are at 100% utilisation, and will remain this way through to mid next week. We have 6 PCC vessels expected over the next week. Lantern Festival has been postponed by a week, so Captain Cook and Marsden Wharves will be unavailable from 26/02 to 10/03.</p>	
<p>Road Services – Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf. PCC Transporters will be extremely busy with R&D over the next week.</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Reminder:

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update will be Wednesday 24th February 2021.