

# Operational Update: Level 3

19<sup>th</sup> February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Whilst Auckland has dropped to Alert Level 2 from 1159pm Wednesday 17<sup>th</sup> February, we have maintained Level 3 status at the Port until 11.59pm on Sunday 21st February and will reduce to Level 2 and evaluate the situation during Monday after updates from Government officials regarding forward alert statuses. Our precaution in maintaining Level 3 is to continue to protect our staff and operations as a front-line border operation.</p> <p>Yard utilisation throughout the week has ranged from over 85-90% in the Manual terminal and the Automation yard 20-35%. We continue to carefully balance the yard by moving vessels between Automation and Manual yard operations.</p> <p><b>'Round the Bays'</b> will be held on <b>Sunday 28 February 2021</b>. At the same time POAL will be utilising this time constrained operating period to facilitate an IT system and D/R failover test as well as important infrastructure work across the port. Trucks will not be serviced at Fergusson Terminal on <b>Sunday 28 February from 0500 hours to 1900 hours and</b> vessel operations will also cease at the Terminal during this time. If Round the Bays event is cancelled or postponed because of COVID-19 alert status change this outage will still proceed. We will extend import demurrage free time by 1 additional day for those vessels, that will depart between 24 and 28 of February. Further details will be provided closer to the date of the event. Hazardous Storage allowable time remains the same. Fergusson R&amp;D hours on Sunday 28 February can be found <a href="#">here</a>.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'Moana Chief 4269' (PACCOS) &amp; 'CSL Atlantic 192N' (CNS)</li> <li>• <b>Berthing later today:</b> 'Xin Zhang Zhou 042S' (CNS)</li> <li>• <b>Berthing 20 February:</b> 'Grasmere Maersk 053S' (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<b>Labour supply</b> – Still tight but making progress. Training is ongoing, and recruitment of overseas crane drivers has had good support from Government. A border exception has been granted and some visa applications have been submitted and approved. The incoming workers will need to go through the normal MIQ process before they can start.		
<b>Yard Capacity</b> – As of today, the main terminal is approx. 88% utilised and Automation yard at 22%.		
<b>Link/Ondock Empty Container Depot</b> – Link facility is at approx. 110% utilisation. Very heavy export empty loads in the terminal to load over the next week. We are sending		

out regular updates to Empty Carriers regarding receival instructions. Link also continues to see a steady flow of import returns. Please continue to monitor any customer advisories we send with updates as space is at critical levels.	
<b>Road Services</b> –Over the course of Wednesday and Thursday we have delivered out 1,298 import containers via road and 188 import containers via rail. Average truck turn times have not exceeded 40 minutes across both days.  Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.  This weekend is expected to be busy. There are still VBS bookings available across Saturday off peak times. Most of the Sunday slots have been booked but there are some bookings. Monday VBS bookings have been mostly picked up.	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg, Jellicoe, and Bledisloe berths are at 100% utilisation - Container and breakbulk volumes are very high with yard utilisation currently at 90%. Bledisloe yard, Capt. Cook and the Car Handling Facility are at 100% utilisation and will remain this way through to late this week.  We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
<b>Road Services</b> – Container, PCC and Breakbulk R&D will continue to be busy for both receivals and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf.	
<b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

**Reminder:**

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Monday 22<sup>nd</sup> February 2021.