

Operational Update:

10th February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Between Friday 5 February and Tuesday 9 February we have delivered out 3,236 import containers (combined road and rail). Average truck turn times have peak at 52 minutes on Friday, however remained under 30 minutes over the long weekend. Thank you to the efforts of the carriers who worked during the Waitangi Day weekend, this has helped to keep yard utilisation at a workable level.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Sagitta KE102A' (KEX) • Berthing later today: 'Kalliroe' (BAE) • Berthing 11 February: 'Moana Chief 4267' (PACCOS) • Berthing 12 February: 'MSC Corinna KE103A' (KEX) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Still tight, but we are making progress with recruitment and training, including the recruitment of experienced crane operators from overseas. We have had good support from MoT and Immigration NZ officials with the overseas recruitment. We continue to work through the Visa application process and associated requirements with the new staff and authorities to expedite as quickly as possible.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 103% utilised and Automation yard at 62%.</p>		
<p>Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight with capacity currently at just over 64%. Inbound flow to the terminal remains strong with some large empty evacs planned over the next 10 days. Lines/Depots and Empty Carriers need to work together to transact much of the empty deliveries to night-time and weekend running to ensure we can manage laden container moves during the day-time periods. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.</p>		
<p>Road Services – it has been a productive long weekend for Fergusson R&D. Over the course of the long weekend we have delivered out 1,181 import containers via road and 257 import containers via rail. Average tuck turn times have not exceeded 30 minutes.</p>		

Tuesday 9 February has been a busy day on the road with 643 imports containers delivered to trucks and 171 more railed out. Average truck turn times have increased to 37 minutes. Today's R&D operations are running well. There is some flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers as well as export cut offs. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg and Jellicoe berths are at 100% utilisation - Container volumes are very high with yard utilisation currently also at 100%. Bledisloe yard, Capt. Cook and the Car Handling Facility are currently at 100% utilisation and will remain this way through to late next week. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services – Container, PCC and Breakbulk R&D will continue to be busy for both receivals and deliveries. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 12th February 2021.