

Operational Update:

5th February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Yard utilisation throughout the week has ranged from 70% to almost 100% at one stage, currently 80% in the manual terminal yard due to high export empty profile and ongoing strong import flows. Automation yard has ranged from 45% to 55%. We continue to carefully balance the yard by moving vessels between Automation and Manual yard operations.</p> <p>A big thank you to the Carrier community for efforts to keep containers moving off port during the long weekend period last week. This certainly assisted the yard and flow but we still had very heavy demand periods Tuesday to Thursday which were not assisted due to several rail derailments outside the port that restricted rail movements and diverted containers to road. Added to this was the higher number of import empty returns and Lines looking to move empties into the terminal for empty evacuation. All of this resulted in extended truck turn times. This week truck turn times have averaged 44.7 min across both manual and automated grids.</p> <p>We have another long weekend ahead. So far have good utilisation of VBS for Saturday/Sunday day time with open capacity in the evenings and Monday (Waitangi Day holiday). It is expected that Tuesday-Thursday will again be heavy periods for the road so please be prepared.</p> <p>We have several vessels over the next 10 days looking to load high empty evacuation numbers which cannot be delivered to the Port during the working day time as we need to cater also for laden container movements. Container depots and empty Carriers MUST plan for night time stack run deliveries. This must be coordinated through POAL Empty Depot/Link Coordinator</p> <p>POAL Waitangi Day Operating Hours can be viewed here.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Kota Lestari LES121' (CNS) • Berthing 06 February: 'ANL Warrnambool 051S' (PANZ) • Berthing 07 February: 'CSL Atlantic 191' (NZS) • Berthing 08 February: 'Sagitta KE102A' (KEX) 		

We will keep the website updated with the most current information.	
Labour supply – Still tight, but we are making progress with recruitment and training. We have recruited 56 new staff including two experienced crane operators and six experienced straddle operators. We are also training existing staff in straddle and crane operation. We can now operate up to four cranes in the day or three on night shift and are doing so whenever possible. Because it can take upwards of 18 months to get a trainee crane operator to a high level of proficiency, we are trying to recruit five experienced crane operators from overseas, as it takes only three weeks to train an experience operator to the same level. Our application is with Immigration NZ.	
Yard Capacity – As of today, the main terminal is approx. 81% utilised and Automation yard at 45%.	
Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight. Inbound flow to the terminal remains strong. Capacity is currently sitting at just over 64%. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
Road Services – over the course of two days (Wednesday & Thursday) we have delivered out 1,415 import containers via road and 122 import containers via rail. Average truck turn times on Wednesday peaked at 75 minutes and 48 minutes on Thursday. Today's R&D operations continue to be heavy. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berths are clear over the weekend while its yard is at 90% utilisation with Hansa Freyberg container deliveries going very slowly. Jellicoe berths are clear until Monday from when they are at 100% utilisation until the end of next week. Container volumes are high with yard utilisation currently also at 90%. Bledisloe yard and the Car Handling Facility are currently at 60% utilisation and will increase to 100% throughout next week. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 10th February 2021.