

# Operational Update:

3<sup>rd</sup> February 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> Thank you to the efforts of the carriers who worked during Auckland Anniversary weekend, we have managed to keep yard utilisation at a workable level. This morning yard utilisation is sitting at 79% in the main yard and 51% in the automated yard. Overall, between Friday 29 January and Monday 1 February we have delivered out 2,149 import containers, road and rail combined. There were no delays at Fergusson R&amp;D during the weekend with truck turn times averaging between 19 and 29 minutes.</p> <p>With another long weekend ahead of us, it is important to keep the momentum going please. We ask that transport companies continue to utilise off peak hours to collect imports and drop off export containers. Please arrange timely pre-clearances and discuss options for deliveries outside normal business hours as this will assist us with maintaining the yard utilisation below 100% through the upcoming long weekend. We appreciate every effort made to assist us in achieving workable yard capacity.</p> <p>Over the last week Kiwi Rail has experienced some disruption to their services due to the track maintenance work and several train derailments between Westfield and POAL. As a result, a number of rail services, for both inbound and outbound services to/from the port have been cancelled. POAL and Conlinxx/Nexus are working closely with Kiwi Rail to continue to move cargo according to the adjusted schedules provided by Kiwi Rail.</p> <p><b>'Hansa Freyburg 2033/2034'</b> (ANZ TTZ) is currently working at Multi Cargo. <u>Import dry containers</u> will be available via Multi Cargo R&amp;D (VBS not required) and <u>import reefer containers</u> will be available via Fergusson R&amp;D (VBS required). Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking. Export containers will load at Fergusson Terminal.</p> <p>POAL Waitangi Day Operating Hours can be viewed <a href="#">here</a>.</p> <p>We wish to remind transport companies to continue checking POAL <a href="#">website</a> for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on <a href="#">Expected Arrivals</a> page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'NYK Furano 071S' (NEASIA) &amp; 'Hansa Freyburg 2033' (ANL TTZ) at Multi Cargo</li> <li>• <b>Berthing on 04 February:</b> 'Moana Chief 4265' (PACCOS)</li> </ul>		

<ul style="list-style-type: none"> <li>• <b>Berthing on 05 February:</b> 'Kota Lestari LES121' (CNS) We will keep the <a href="#">website</a> updated with the most current information.</li> </ul>	
<p><b>Labour supply</b> – Still tight, but we are making progress with recruitment and training. We have recruited 56 new staff including two experienced crane operators and six experienced straddle operators. We are also training existing staff in straddle and crane operation. We can now operate up to four cranes in the day or three on night shift and are doing so whenever possible. Because it can take upwards of 18 months to get a trainee crane operator to a high level of proficiency, we are trying to recruit five experienced crane operators from overseas, as it takes only three weeks to train an experience operator to the same level. Our application is with Immigration NZ.</p>	
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 79% utilised and Automation yard at 51%.</p>	
<p><b>Link/Ondock Empty Container Depot</b> – Link and export empty depot capacity on port remains tight. Inbound flow to the terminal remains strong. Capacity is currently sitting at just over 70%. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.</p>	
<p><b>Road Services</b> – it has been a productive 5 days for Fergusson R&amp;D. Over the course of the long weekend we have delivered out 2,753 import containers via road and 386 import containers via rail. Average tuck turn times have not exceeded 29 minutes.</p> <p>Tuesday 2 February has been a busy day on the road with 554 imports containers delivered to trucks and 93 more railed out. Average truck turn times have increased to 55 minutes. This has also not been assisted with high volumes of Import Link return empties which have resulted in truck queues congesting the external truck grid.</p> <p>Today's R&amp;D operations continue to be heavy. There is no flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers as well as export cut offs.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<p><b>Productivity</b> – still operating at lower than normal productivity levels.</p>	
<p><b>Rail Services</b> – working well</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Freyberg wharf is 50% utilised today with a Fergusson container ship. Jellicoe berths are at 100% utilisation - container volumes are high with yard utilisation currently also at 85%. Bledisloe yard and the Car Handling Facility are currently at 80% utilisation and will increase to 100% throughout next week.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival &amp; cut off times, arrivals and departures.</p>	
<p><b>Road Services</b> – Container and Breakbulk R&amp;D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.</p>	
<p><b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Friday 5<sup>th</sup> February 2021.