

Operational Update:

29th January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: We are concerned that few VBS slots have been taken up over Auckland Anniversary Weekend. With fewer containers being taken off-port over the weekend, the yard will be very full which will slow down operations. This will mean that next week – a short week leading into a second long-weekend – will be very busy. Expect significant delays unless carriers and depots can move more containers off-port over the weekend.</p> <p>Our Auckland Anniversary & Waitangi Day Operating Hours can be viewed here.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our Expected Arrivals page. If you need to change your booking due to a change in vessel ETAs, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Northern Guild 333S' (CNS) • Berthing on 30th January: 'Bernhard Schulte 236S' (NZS) • Berthing on 1st February: 'Genova 101A' (KEX) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Still tight, but we are making progress with recruitment and training. We have hired 28 new staff including two experienced crane operators and four experienced straddle operators. We are also training existing staff in straddle and crane operation. We can now operate up to four cranes in the day or three on night shift and are doing so whenever possible.</p> <p>The first stage of our application to bring in five experienced crane operators from overseas has been approved and we are proceeding with the next stage. We would like to express our appreciation of the support we have received from the industry for our application. We are working closely with Ministry of Transport officials who have helped us with the immigration process and will continue to do so. This help is greatly appreciated.</p>		
Yard Capacity – As of today, the main terminal is approx. 82% utilised and Automation yard at 16%.		

<p>Link/On-dock Empty Container Depot – Link and export empty depot capacity on port remains tight. Inbound flow to the terminal remains strong with high numbers of Link return units over the last several days. Capacity is currently sitting at over 97%. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.</p>	
<p>Road Services – R&D operation has continued to be heavy over the last few days but with very high empty Link returns. Through the terminal productivity has been reasonable across both manual and automation grids with average truck turn times not exceeding 35 minutes.</p> <p>As highlighted, we have plenty of plenty of VBS slots throughout this long weekend and appreciate all efforts to maximise import collections. We will be assisting with VBS for fully cleared import DG and reefers as well as export cut offs where needed if VBS slots are not available.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Freyberg wharf is 100% utilised till next week. Jellicoe berths are at 50% utilisation - Container volumes are high with yard utilisation currently also at 85%.</p> <p>Bledisloe yard and the CHF are currently at 100% utilisation and will remain this way through to late next week. Capt. Cook wharf is inaccessible for the next week due to SeePort Festival.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
<p>Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

A reminder to recipients outside Auckland that it is Auckland Anniversary Day on Monday 31st January which is a public holiday for the region, and we have Waitangi Day on 6th February meaning Monday 8th is an observed public holiday. We hope those remaining in Auckland over the weekend can visit us at SeePort on Sunday 31st January. Don't forget the 'SeePort Concert and Fireworks' starting at 4pm and concluding with an awesome fireworks display at 10pm.

Next update will be Wednesday 3rd February 2021.