

Operational Update:

27th January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: Yard congestion will continue to be the main challenge through the long weekend and the next two short weeks. Between now and Monday 1st February we expect to receive approx. 5,400 import containers into the yard. This will push the yard utilisation to over 100% and will reduce our R&D productivity if containers are not proactively uplifted. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the long weekend. On Tuesday and Wednesday next week, please expect delays in truck turn times and our limited ability to release additional VBS slots.</p> <p>POAL Auckland Anniversary & Waitangi Day Operating Hours can be viewed here.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows remain suspended. This will continue into April at this stage dependent upon the additional labour capacity we can bring into the operation.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'MSC Alabama KE053A' (KEX) & 'Maersk Garonne 049S' (NEASIA) • Berthing on 28 January: 'Northern Guild 333S' (CNS) & 'Moana Chief 4263' (PACCOS) • Berthing on 28 January: 'Bernhard Schulte 236S' (NZS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – Still tight, but we are making progress with recruitment and training. We have hired 28 new staff including two experienced crane operators and four experienced straddle operators. We are also training existing staff in straddle and crane operation. We can now operate up to four cranes in the day or three on night shift and are doing so whenever possible. Because it can take upwards of 18 months to get a trainee crane operator to a high level of proficiency, we are trying to recruit five experienced crane operators from overseas, as it takes only three weeks to train an experience operator to the same level. Our application is with Immigration NZ.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 83% utilised and Automation yard at 66%.</p>		
<p>Link/Ondock Empty Container Depot – Link and export empty depot capacity on port remains tight. Inbound flow to the terminal remains strong. Capacity is currently sitting</p>		

at over 95%. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
<p>Road Services – R&D operation were heavy on Monday and Tuesday, however we were able to achieve good productivity with average truck turn times not exceeding 35 minutes. Over the last 48 hrs, we have delivered out 1,347 import containers via road and 205 import containers via rail.</p> <p>Today's R&D operations are heavy. There is no flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers as well as export cut offs. For Late Receival approvals please apply through Customer Service Team.</p>	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Freyberg wharf is 100% utilised till next week. Jellicoe berths are at 50% utilisation - Container volumes are high with yard utilisation currently also at 85%. Bledisloe yard and the CHF are currently at 70% utilisation, this is expected to increase throughout the remainder of this week. Capt. Cook wharf is inaccessible this week and next due to 'SeePort' Festival.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 29th January 2021.