

# Operational Update:

25<sup>th</sup> January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
<b>Overall status</b>		
<p><b>Key points:</b> With Auckland Anniversary Day and Waitangi Day public holiday periods fast approaching, we wish to remind importers and transport companies to utilise off peak hours to collect imports and drop off export containers. Please arrange timely pre-clearances and discuss options for deliveries outside normal business hours as this will assist us with maintaining the yard capacity through two consecutive long weekend periods.</p> <p>Whilst the Link Depot will be closed for the Sunday/Monday over these long weekend periods, due to lack of demand, we can still accept Link empty returns via the main gate over these days with a VBS booking. This will need coordinating with the Gate Ops team. There should be no reason to not collect imports based on an inability to return import empty Link containers over this period.</p> <p>POAL Auckland Anniversary &amp; Waitangi Day Operating Hours can be viewed <a href="#">here</a>.</p> <p>We wish to remind transport companies to continue checking POAL <a href="#">website</a> for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on <a href="#">Expected Arrivals</a> page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
<b>Marine Services</b>		
All shifts covered. Pilot times may alter, but generally running to schedule.		
<b>Container Terminal Operations</b>		
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> 'Kota Lembah LEM187' (NZS) &amp; 'MSC Alabama KE053A' (KEX)</li> <li>• <b>Berthing on 27 January:</b> 'Maersk Garonne 049S' (NEASIA)</li> <li>• <b>Berthing on 28 January:</b> 'Northern Guild 333S' (CNS) &amp; 'Moana Chief 4263' (PACCOS)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>		
<p><b>Labour supply</b> – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. We continue to seek opportunities to provide additional crane and/or straddle capacity for periods throughout the week as we bring on more trained labour.</p>		
<p><b>Yard Capacity</b> – As of today, the main terminal is approx. 92% utilised and Automation yard at 44%.</p>		
<p><b>Link/Ondock Empty Container Depot</b> – Link and export empty depot capacity on port remains tight. We have evacuated a number of containers over the last several days but the inbound flow to the terminal remains strong. Capacity is currently sitting at over</p>		

71%. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
<p><b>Road Services</b> – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,245 import containers via road and 307 import containers via rail. Average truck turn times on Friday have not exceeded 32 minutes and 22 minutes over the weekend.</p> <p>Today's R&amp;D operations are heavy. There is limited flexibility around VBS bookings during the peak hours. However, there are bookings available in the pool for Monday afternoon after 1700 hours to 0600 hours Tuesday morning. We request that carriers please utilise 24/7 access to the port to uplift as many import containers as possible before the long weekend.</p> <p>For Late Receiving approvals please apply through Customer Service Team.</p>	
<b>Productivity</b> – still operating at lower than normal productivity levels.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Freyberg wharf is 100% utilised from today for at least the next week. Jellicoe berths are clear today but at 50% utilised tomorrow - Container volumes are high with yard utilisation currently also at 80%.</p> <p>Bledisloe yard and the Car Handling Facility are currently at 80% utilisation, this is expected to increase throughout the remainder of this week. Capt. Cook wharf is inaccessible this week and next due to 'SeePort'.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt &amp; cut off times, arrivals and departures.</p>	
<b>Road Services</b> – Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
<b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Wednesday 27<sup>th</sup> January 2021.