

Operational Update:

22nd January 2021

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
Overall status					
<p>Key points: Yard utilisation throughout the week has ranged from almost 100% down to 85% in the main yard and 50% down to 25% in Automation. It was particularly heavy at the start of the week with a build up over the weekend which added to delay in turn times along with congestion with empty export containers being delivered to FN.</p> <p>Import discharge volumes continue to be heavy with increasing demand on export empties which means the terminal will continue to be capacity pressed. We see this situation continuing for the next several months.</p> <p>We'd appreciate every effort from Carriers to clear import containers as quickly as possible to free up yard capacity for ongoing volume and receipt of export empties. Please start to plan and communicate to your customers the 2 short weeks we have coming up with Auckland Anniversary Weekend and Waitangi Weekend back to back. Yard capacity will fill quickly if Carriers and importers are now not planning to move more units outside peak periods. Note the first two workings days after these holiday periods will be slow and hard and labour and yard capacity will be tight. Please manage expectations. Whilst the Link Depot will be closed for the Sunday/Monday over these long weekend periods, due to lack of demand, we can still accept Link empty returns via the main gate over these days with a VBS booking. This will need coordinating with the Gate Ops team. There should be no reason to not collect imports based on inability to return import empty Link containers over this period.</p> <p>POAL Auckland Anniversary & Waitangi Day Operating Hours can be viewed here.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedules with regard to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>					
Marine Services					
All shifts covered. Pilot times may alter, but generally running to schedule.					
Container Terminal Operations					
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'OOCL Busan 410S' (CNS) • Berthing on 23 January: 'Kota Lembah LEM187' (NZS) • Berthing on 24 January: 'MSC Alabama KE053A' (KEX) • Berthing on 27 January: 'Maersk Garonne 049S' (NEASIA) <p>We will keep the website updated with the most current information.</p>					
<p>Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. We continue to seek</p>					

opportunities to provide additional crane and/or straddle capacity for periods throughout the week as we bring on more trained labour.	
Yard Capacity – As of today, the main terminal is approx. 64% utilised and Automation yard at 25%.	
Link/Ondock Empty Container Depot – Due to ongoing heavy import demand, constraints on empty evacuation due to schedule and move count limitations with high imports, utilisation of the Empty Depot (Link) is very high, over 127%. Capacity remains tight due to demand. Please continue to monitor updates to Lines, Depots and Empty Carriers regarding receipt windows for export empties and status on Link empty returns.	
Road Services – Wednesday and Thursday have been very productive days for Fergusson R&D. Over the course of two days we have delivered out 1,525 import containers via road and 221 import containers via rail. Average truck turn times were sitting around 44 minutes on Wednesday and 46 minutes on Thursday. Today's R&D operations are running well. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers. For Late Receival approvals please apply through Customer Service Team. Looking ahead to the weekend, there are plenty of VBS bookings throughout the day on Saturday and Sunday. At this stage, there are no bookings available on Monday between 6am and 4pm, however there are slots available for Monday night shift.	
Productivity – still operating at lower than normal productivity levels.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg wharf is 100% utilised from today for the next two weeks. Jellicoe berths are currently 100% utilised - container volumes are high with yard utilisation currently also at 80%. Bledisloe yard and the Car Handling Facility are currently at 70% utilisation, this is expected to increase throughout the remainder of this weekend. Capt. Cook wharf is inaccessible for the next two weeks due to 'Tamaki Herenga Waka Festival' and 'SeePort'. We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week. There will be a significant amount of bulk trucks transiting through to Freyberg Wharf throughout the next fortnight.	
Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 25th January 2021.