

Operational Update:

18th January 2021

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays				
Overall status						
<p>Key points: Last Friday R&D operations have experienced delays due to the influx of empty export containers arriving to the Terminal for evacuation and carriers uplifting import cargo. As a result, average truck turn times on Friday were sitting around 64 minutes across manual and automated lanes. Despite the delays, carriers uplifted 660 import containers via road.</p> <p>Terminal yard remains heavily congested sitting at 102%. To assist with releasing some pressure off the industry, we have extended demurrage free time for TOUCAN HUNTER 072S:</p> <table border="1"> <thead> <tr> <th>New Last Free Day</th> <th>Last Free Time</th> </tr> </thead> <tbody> <tr> <td>19-01-2021</td> <td>0600 20-01-2021</td> </tr> </tbody> </table> <p>We wish to advise that as of this morning we have commenced accepting empty import returns to POAL on-dock empty depot (Link) for all lines except for MSC and ANL / CMA CGM. We will resume accepting MCS import returns into Link from 1700 today, however acceptance of ANL and CMA CGM empty containers will remain suspended until further notice. Please contact your local agent for alternative dehire instructions. We are currently receiving empty export containers through the empty yard for the following vessels:</p> <ul style="list-style-type: none"> • MSC ASTRID KE052A • MOANA CHIEF 4261 • KOTA LEMBAH LEM187 <p>From 1700 today we will start receiving empty exports for MSC ALABAMA KE053A through the empty yard. <u>We request that carriers including rail refrain from delivering empty exports for other vessels until advised otherwise.</u></p> <p>Following a couple of recent incidents where drivers have not used hand break and trucks have rolled causing damage to the gates, we ask dispatchers to remind their drivers to apply the hand break when parking in the truck lanes.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>			New Last Free Day	Last Free Time	19-01-2021	0600 20-01-2021
New Last Free Day	Last Free Time					
19-01-2021	0600 20-01-2021					
Marine Services						
All shifts covered. Pilot times may alter, but generally running to schedule.						
Container Terminal Operations						
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through into March.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p>						

<ul style="list-style-type: none"> • Currently alongside and working: 'Maine Trader 025" (NZS) & 'NYK Futago 073S' (NEASIA) • Berthing later today: 'Mate 053S' (OCTR) <i>loading only.</i> • Berthing on 19 January: 'MSC Astrid KE052A' (KEX) • Berthing on 21 January: 'OOCL Busan 410S' (CNS) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – This continues to be tight. We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. We continue to seek opportunities to provide additional crane and/or straddle capacity for periods throughout the week as we bring on more trained labour.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 101% utilised and Automation yard at 39%.</p>	
<p>Link/Ondock Empty Container Depot – We will in future provide an update in this section regarding the status of empty Depot (Link) capacity. Due to ongoing heavy import demand, constraints on empty evacuation due to schedule and move count limitations with high imports, utilisation of the Empty Depot (Link) is very high, over 110%. We will need to manage receivals very carefully including the import empty returns into Link and will be as proactive as we can for any notifications regarding closure due to space constraints.</p>	
<p>Road Services – Weekend operations ran reasonably well. Overall, between Friday and Sunday we have delivered out 1,449 import containers via road and 207 import containers via rail. Saturday and Sunday average truck turn times have not exceeded 29 minutes. We would like to thank all the carriers who worked over the weekend and assisted up with moving import containers from the port.</p> <p>Today's R&D operations are heavy. There is limited flexibility around VBS bookings. We will be assisting with VBS for fully cleared import DG and reefers.</p> <p>For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Freyberg wharf will be 100% utilised from tomorrow, Jellicoe berths are currently 100% utilised - Container volumes are high with yard utilisation currently also at 85%.</p> <p>Bledisloe, Capt. Cook and the Car Handling Facility are currently at 30% utilisation, but this is expected to increase throughout the remainder of this weekend.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
<p>Road Services – Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are expected to increase throughout this week.</p> <p>Hansa Offenburg has completed her discharge of containers at Multi Cargo. Dry containers will be available via Multi Cargo R&D (VBS not required) and reefer containers will be available via Fergusson R&D (VBS required).</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Wednesday 20th January 2021.