

Operational Update:

30th November 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: As was advised yesterday, operations at the automated yard were stopped on Saturday night after an A-Strad software issue was experienced that caused an A-Strad to not follow its intended route plan. Operations in the automated yard were suspended until the issue was identified and a solution found. We are currently testing the A-Strads with an updated modification. Testing will continue throughout today and tomorrow morning. We will provide a further update by 1.00pm tomorrow, Tuesday 1st December.</p> <p>Driver Assist Team has been in touch with those carriers who had VBS bookings for Sunday and Monday. Other import boxes which have not already been booked, we have applied shipping holds against them to prevent VBS bookings from being made. Once containers become accessible shipping holds will be removed. Please check PortConnect, and once the hold is cleared, contact our Road Office for VBS assistance for uplifting these containers. Any demurrage charges will of course be waived for this period. Import containers off the following vessels currently located at Fergusson North will receive additional 3 demurrage free days:</p> <p>BELLAVIA 329S KALLIROE 007S MAERSK GARONNE 042S NORTHERN DIAMOND KE046A TIANJIN BRIDGE 145 (<i>containers located at Fergusson North only</i>)</p> <p>The OOCL Busan that was partially discharged at Fergusson North, is not expected to depart until 0130 hours 1 December hence the Last Free Day has not been set yet. We will continue to review the situation and update demurrage free time where is required.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations
<p>Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through to February if the current demand profile continues.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'OOCL Busan 396S' (CNS)

<ul style="list-style-type: none"> • Berthing today: 'ANL Emora 2029F' (ANZ TTZ), operations will commence on 1 December • Berthing 1 December: 'MSC Banu KE047A' (KEX SB) <p>We will keep the website updated with the most current information.</p>	
<p>Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.</p>	
<p>Yard Capacity – As of today, the main terminal is approx. 108% utilised and Automation yard at 34%</p>	
<p>Road Services – Friday and weekend operations ran reasonably well, but not without its challenges. Overall, between Friday and Sunday we have delivered out 1,240 import containers via road and 211 import containers via rail. Average truck turn times on Friday were at 30 minutes and weekend averages have not exceeded 18 minutes</p> <p>Today's R&D operations are heavy. We are only operating with M-Lanes (lane numbers 1-10) today. There is limited flexibility around VBS bookings, so please continue to monitor the pool. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Reveal approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity – Freyberg berths are at 100% utilised and will be for the foreseeable future, Jellicoe berths are at 100%. Container volumes are high with yard utilisation currently also at 100%.</p> <p>The usual busy MC volumes are being put under further pressure with additional Fergusson callers planned for the coming week. Bledisloe, Capt. Cook and the Car Handling Facility are currently at 30% utilisation however we have three PCC vessels due this week which will bring us to 100% utilised. We have a Terminal vessel booked this week that will put further pressure on both the yards and berthage.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt & cut off times, arrivals and departures.</p>	
<p>Road Services - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be 2nd December 2020.