

Operational Update:

27th November 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status
<p>Key points: As advised previously, we have suspended automated operations around 0600 hours due to the system issues. Our teams are currently working on implementing and testing the solution. Assuming testing goes as planned, and subject to a final confirmation meeting at 1200 hours today, we intend to restart automated R&D Operations shortly after midday today.</p> <p>Yard utilisation throughout the week has been in the 80-95% utilisation and the Automation berth at FN, just under 30%. Our strategy continues to deploy vessels between FN and the main terminal berths to spread the load. R&D Operations have averaged 36.4 minutes across the past week.</p> <p>Looking ahead to the weekend, we again have several very heavy import vessels discharging over the weekend so please do all possible to move units off as soon as possible</p> <p>ANL Emora 2029 / 2030 (ANL TTZ) has berthed at Bledisloe wharf (Multi Cargo) earlier this morning. Once operations have been completed, she will return to anchorage. ANL Emora 2029 / 2030 is expected to berth at Fergusson on 1 December. For import discharged at <u>Multi Cargo</u>: dry containers will be available via Multi Cargo R&D (VBS not required) and reefer containers will be available via Fergusson R&D (VBS required. Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking. R&D hours for Multi Cargo: 0700 to 2300 Monday to Friday, 0700 to 1500 Saturday, Sunday Closed. All R&D transactions must be processed through the MC Road and Wallace Stevedores windows within the Multi-Cargo office. Please follow Wallace instruction for hoist servicing and especially the location. Drive on the common user roadway and wait in the loading lanes. R&D break times are as follows:</p> <ul style="list-style-type: none"> ○ 09:30hrs till 10:00hrs ○ 12:00hrs till 12:30hrs ○ 18:00hrs till 18:30hrs ○ 20:30hrs till 21:00hrs <p>Please be aware that our Multi Cargo operations continue to experience significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations

Berth windows and vessel schedules – Berth windows remain suspended. We estimate we will continue in this state through to February if the current demand profile continues.

Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):

- **Currently alongside and working:** 'Tianjin Bridge 145' (NZS), 'Moana Chief 4247' (PACCOS); ANL Emora 2029 / 2030 (ANL TTZ) at Multi Cargo
- **Berthing 28 November:** 'OOCL Busan 396S' (CNS)
- **Berthing 1 December:** 'MSC Banu KE047A' (KEX SB)

We will keep the [website](#) updated with the most current information.

Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.

Yard Capacity – As of today, the main terminal is approx. 84% utilised and Automation yard at 30%

Road Services – Wednesday and Thursday R&D ran reasonably well. Over the course of two days we have delivered out 1,161 import containers via road and 233 import containers via rail. Average truck turn times across both days have flexed between 39 and 49 minutes.

Today's R&D operations are heavy. There is limited flexibility around VBS bookings, so please continue to monitor the pool. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Reveal approvals please apply through Customer Service Team.

The upcoming weekend is going to be busy. We expect to receive approx. 3,600 import containers into our yard between now and Monday. Road operators, please ensure to target maximum import uplift to help keep yard utilisation at a workable level. Available VBS at the moment are from 1300 on Saturday through to 0600 Sunday and then from midday on Sunday onwards. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots.

Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity - Freyberg berths are at 100% utilised and will be for the foreseeable future, Jellicoe is at about 50%. Container volumes are high with yard utilisation currently at 80% and will be at 100% after the weekend. The usual busy MC volumes are being put under further pressure with additional Fergusson callers planned for the coming week.

Bledisloe, Capt. Cook and the Car Handling Facility are currently at 50% utilisation and we have the next PCC vessel due in 02/12.

We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receipt & cut off times, arrivals and departures.

Road Services - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.

Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 30th November 2020.