

Operational Update:

18th November 2020

Normal or nearly normal	Service degraded, some delays	Service severely degraded, major delays
Overall status		
<p>Key points: 'Hansa Offenburg 2030' (ANL TTZ) will work at Jellicoe East at our Multi Cargo wharves. Her ETA is midnight on Thursday 19 November. Friendly reminder that import reefers will be available for pick up from Fergusson Terminal and will require VBS bookings. Dry import containers will be available from Jellicoe East at Multi Cargo. R&D hours for Multi Cargo: 0700 to 2300 Monday to Friday, 0700 to 1500 Saturday, Sunday Closed.</p> <p>Please be aware that our Multi Cargo operations are also experiencing significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>		
Marine Services		
All shifts covered. Pilot times may alter, but generally running to schedule.		
Container Terminal Operations		
<p>Berth windows and vessel schedules – Berth windows are suspended and we estimate will continue in this state through to February if the current demand profile continues. Vessels will be worked based on their arrival. We estimate at the present time that the delays to vessels berthing to commence work is still in the approx. 7-10 days. This could extend out with increasing demand for higher vessel exchanges.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Kalliroe 007S' (BAE) & 'Olivia Maersk 044N' (OCTR) • Berthing 18 November: "Belavia 329S' (CNS) • Berthing 19 November: 'Moana Chief 4245' (PACCOS) & 'Hansa Offenburg 2030' (ANL TTZ) at Multi Cargo • Berthing 20 November: 'Maine Trader 021" (NZS) <p>We will keep the website updated with the most current information.</p>		
<p>Labour supply – We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.</p>		
<p>Yard Capacity – As of today, the main terminal is approx. 85% utilised and Automation yard at 26%</p>		

<p>Road Services – We had a busy R&D on Monday and Tuesday. Within the 48-hour period, we delivered out 1,211 import containers via road and 276 import containers via rail. Average truck turn times on both days have not exceeded 33 minutes.</p> <p>Today’s R&D operations are running well. There is a limited flexibility around VBS bookings for assistance with export deliveries for ‘Moana Chief’ up until the cut off. Please continue to monitor the pool for cancelations. As usual, we will be assisting with VBS for fully cleared import DG and reefer containers. For Late Receival approvals please apply through Customer Service Team.</p>	
<p>Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.</p>	
<p>Rail Services – working well</p>	
<p>Other –</p>	
<p>Multi-Cargo Operations</p>	
<p>Berth and Yard Capacity - Jellicoe and Freyberg berths are currently 100% utilised and will be throughout the rest of the week. Container volumes are high with yard utilisation currently at 90%. Hansa Offenburg is discharging at Multi Cargo tomorrow into the footprint clearing today, increasing the yard to 100% capacity for the next few days. Bledisloe, Capt. Cook and the CHF are currently at 20% utilisation but with multiple PCC vessels starting today and due in this week/early next which will push this back up to 100%.</p> <p>We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.</p>	
<p>Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Bulk R&D ongoing on Freyberg Wharf. Vehicle deliveries are currently steady and will remain throughout the week.</p>	
<p>Other - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.</p>	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Friday 20th November 2020.