

# Operational Update:

13<sup>th</sup> November 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Yard utilisation throughout the week has been in the 85-100% range and the Automation berth at Fergusson North- just under 50%. Truck turn times through both A-Strad and M-Strad lanes have averaged 42 mins overall with 42.4 minutes on the M-Strad and 37 minutes on the A-Strad across this week.</p> <p><b>‘Hansa Offenburg 2030’(ANL TTZ)</b> will be calling our Multi Cargo wharves. We will send a separate advisory once the details of this call are finalised. However, for now please refer to your shipping line for receival commencement and cut off times.</p> <p>Please be aware that our Multi Cargo operations are also experiencing significant demand and so please ensure that journeys are planned accordingly factoring in potential delays.</p> <p>We wish to remind transport companies to continue checking POAL <a href="#">website</a> for any changes in shipping schedule with regards to export vessel receiving times. All vessel information is available on our web-site on <a href="#">Expected Arrivals</a> page. If you need to change your booking due to a change in vessel ETA’s, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows are suspended. Vessels will be worked based on their arrival. We estimate at the present time that the delays to vessels berthing to commence work is averaging approx. 7-10 days. This could extend out with increasing demand for higher vessel exchanges.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to operations):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> ‘Kota Ekspres 040S’ (PANZ) &amp; ‘Moana Chief 4243’ (PACCOS)</li> <li>• <b>Berthing 13 November:</b> ‘GH Zonda KE044A’ (KEX SB) &amp;</li> <li>• <b>Berthing 14 November:</b> ‘NYK Futago 072S’ (NEASIA)</li> <li>• <b>Berthing 15 November:</b> ‘MSC Corinna KE045A’ (KEX NB)</li> <li>• <b>Berthing 16 November:</b> ‘Olivia Maersk 044N’ (OCTR)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
<b>Yard Capacity</b> – As of today, the main terminal is approx. 87% utilised and Automation yard at 47%	
<b>Road Services</b> – Wednesday and Thursday R&D ran reasonably well. Over the course of two days we have delivered out 1,221 import containers via road and 234	

import containers via rail. Average truck turn times have been sitting around 51 minutes.	
Today's R&D operations are heavy. There is some flexibility around VBS Bookings in the late afternoon and good amount of VBS bookings in the pool for Friday night. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receival approvals please apply through Customer Service Team.	
The upcoming weekend is expected to be challenging with high yard utilisation and volumes discharging into the Terminal over the weekend. Road operators, please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. There are VBS bookings available in the pool for Saturday from midday onwards and Sunday from 1400 onwards. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots.	
<b>Productivity</b> – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
<b>Rail Services</b> – working well	
<b>Other</b> –	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> - All Multi Cargo berths are 100% utilised throughout the weekend. Container volumes are high with yard utilisation currently at 80% and reaching 100% over the weekend. Today also sees container operations on Freyberg and Bledisloe Wharves – please use caution around these areas and do not transit through container stacking areas. The two PCC vessels alongside today will push Bledisloe, Capt. Cook and the Car Handling Facility utilisation up to 80%.	
We wish to remind exporters and transport companies that shipping schedules for vessels calling Multi Cargo wharves are fluid and can change without advance notice. We urge you to liaise directly with the shipping lines for most up to date information on vessel receival & cut off times, arrivals and departures.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are currently steady and will remain throughout the weekend and into next week.	
<b>Other</b> - Regular testing does not replace the need for COVID-19 controls and related PPE. Continue to practice good hygiene and follow port safety and COVID-19 controls.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update will be Monday 16<sup>th</sup> November 2020.