

Operational Update:

9th October 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Yard congestion has been more manageable as we continue to spread the demand between the main working terminal (ranged between 85-95% utilisation this week) and the Automation berth at FN, under 40%. Our strategy continues to deploy vessels between FN and the main terminal berths to spread the load.</p> <p>There have been a few kiosk issues which we are addressing and therefore affecting the number of operating truck lanes through the M-Strad grid. We are working to rectify this as quickly as we can. The Gate Ops team are managing with trucks on site.</p> <p>During the month of September, we recorded one of our lowest average dwell time periods for imports of 1.49 days. Containers having been coming off vessels and exiting the gate very quickly. Exports however were dwelling on average 10 days which is one of our highest periods which adds to the yard congestion.</p> <p>We wish to remind transport companies to continue checking POAL website for any changes in shipping schedule with regards to export vessel receiving times. All vessel information including the Pacifica vessel 'Moana Chief' is available on our web-site on Expected Arrivals page. If you need to change your booking due to a change in vessel ETA's, please contact Driver Assist Team for assistance. This applies to all export cargo including DG and active reefers.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Berth windows remain suspended. Vessels will be worked based on their arrival. Our berth plans are only updated for a 2-week horizon, so for Lines please note when reviewing further out.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> • Currently alongside and working: 'Northern Gild 321S' (CNS) & 'Moana Chief 4237' (PACCOS) • Arriving 10 October: 'Tianjin Bridge 143' (NZS) and 'ANL Tongala 036S' (PANZ) 	

<ul style="list-style-type: none"> • Arriving 12 October: “Seaspan Fraser 084S’ (NEASIA) & “Hansa Offenburg 2027’ (ANL TTZ) 	
We will keep the website updated with the most current information.	
Labour supply –We are still working to a continuous 24/7 operation targeting 3 cranes during daytime and 2 at night. Where we can supplement additional capacity relative to the hours of work and fatigue risk management we are. This is as well as providing suitable coverage for road, rail and yard ancillary work.	
Yard Capacity – As of today, the main terminal is approx. 106% utilised. With heavy discharge over the weekend yard utilisation is expected to remain over 100% in the beginning of next week.	
<p>Road Services – on Wednesday and Thursday R&D operations had a good run. We have delivered out 1,230 import containers via road and 225 import containers via rail. Overall, average truck turn times have not exceeded 43 minutes.</p> <p>Today’s R&D operations are heavy. There is limited flexibility around VBS Bookings. We will be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. For Late Receipt approvals please apply through Customer Service Team.</p> <p>For the upcoming weekend, road operators please ensure to target maximum import uplift to help relieve yard congestion that will continue to build over the weekend. Please expect delays to truck turn times on Monday–Wednesday next week and limitations in our ability to provide any additional VBS slots.</p>	
Productivity – still operating at lower than normal productivity levels. The main impact is yard congestion and labour.	
Rail Services – working well	
Other –	
Multi-Cargo Operations	
Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout Friday. Freyberg is currently at 75% utilisation with a bulk vessel discharging and containers leaving via road. We have 6 x PCC vessels scheduled this week and based on current ETA’s we will have berth & yard congestion to contend with. Some of these vessels will utilise berths on Jellicoe. Bledisloe, Jellicoe and Freyberg wharves utilization will be at capacity at the end of the week and over the weekend.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receipts and deliveries. Vehicle deliveries are currently minimal but due to increase later in the week following the PCC discharge operations.	
Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update will be Monday 12th October 2020.