

# Operational Update: Level 2.5

21<sup>st</sup> September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> As per NZ Government instruction, the Auckland region will move to alert Level 2 at midnight on Thursday 24<sup>th</sup> September 2020.</p> <p>Encouragingly, yard utilisation as of this morning was sitting at 80%. With the lower utilisation it starts to open up the yard and help improve productivity, both landside and shipside.</p> <p>As a consequence of the ongoing pressures, we have decided to extend the demurrage free time period for <u>all</u> import containers that were still in our yard as of yesterday as well as for all vessels berthing from Thursday 17 September to Sunday 27 September. We will review the situation on Monday 28 September and advise should further extensions apply. List of vessels and new last free day information can be found in Road Service update. Please note the demurrage free periods <u>exclude</u> Hazardous imports and Active Reefer containers.</p> <p>An ongoing reminder:</p> <ul style="list-style-type: none"> <li>If you have an export DG container to come into the port, please check POAL <a href="#">website</a> prior to delivery to the port. This is to ensure your current VBS booking is still within the allowable receival time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.</li> </ul>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the next few days (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> <li><b>Currently alongside and working:</b> ‘Sagitta KE037A’ (KEX), ‘Hansa Offenburg 2025’ (ANL TTZ) &amp; ‘ANL Warrnambool 033S’ (PANZ)</li> <li><b>Arriving 22 September:</b> ‘Bellavia 323S’ (CSN)</li> <li><b>Arriving 23 September:</b> ‘NYK Futago 071S’ (NEASIA)</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	

**Labour supply** - today we are operating with 4 cranes for most of the day. Shifts are being planned for 3-day time crane operations and 2-nighttime to ensure we can maintain a 24/7 operation. The ability to 'flex' on this roster is very limited due to hours of work and staff fatigue.

**Yard Capacity** – yard capacity utilisation at Terminal approx. 80% and will continue to be under pressure due to heavy import discharges.

Empty Depot Link facility remains suspended for import empty returns.

**Road Services** – R&D ran well on Friday which continued over the weekend. We did have a system outage on Saturday morning that lasted approximately 50 minutes. Once the issue was resolved, we had no further delays. Overall, Friday to Sunday 1,114 import containers have been delivered out via road and 269 import containers were railed out. Average truck turn time on Friday was around 44 minutes and weekend average has not exceeded 25 minutes.

Today's R&D operations are running well. There is limited flexibility around VBS Bookings. We will only be assisting with VBS for fully cleared import DG and reefer containers as well as export cut off. Please refrain for making applications for early or late receivals as those will not be approved.

Please note that we have extended demurrage free time for the following vessels:

Vessel	Last Free Day	Last Free Time
HANSA FREYBURG 2023	27-09-2020	0600 28-09-2020
TOUCAN HUNTER 070S	30-09-2020	0600 01-10-2020
APL DENVER 361S	02-10-2020	0600 03-10-2020
MOANA CHIEF 4233	03-10-2020	0600 04-10-2020

*Please note that there will be no extra free time for DG containers and reefer containers – including power charges. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.*

**Productivity** – still operating at lower productivity levels. The main impact is yard congestion.

**Rail Services** – working well

**Other** –

### Multi-Cargo Operations

**Berth and Yard Capacity** – Freyberg berths are 50% and Jellicoe berths are 100% utilised today and tomorrow.

Freyberg and Jellicoe yard capacity is approx. 80% utilised which will further increase as we deal with shipping delays and receive for vessels over the week.

We currently have 2 PC vessels working, 1 at Bledisloe and 1 at Captain Cook. The yard is at 100 percent capacity and vehicles are being discharged as space becomes available.

**Road Services** - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are busy following the PCC discharge operations.

**Other** - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Tuesday 22<sup>nd</sup> September 2020.