

# Operational Update: Level 2.5

10<sup>th</sup> September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
-------------------------	--	-------------------------------	--	---	--

<b>Overall status</b>	
<p><b>Key points:</b> Operations on 'ANL Emora' berthed at Bledisloe wharf were suspended on Tuesday due to a breakdown of one of the vessel's cranes. We are awaiting Maritime NZ clearance to resume operations with the second crane onboard the vessel. There are still a number of units to be discharged from the vessel and we will have a clearer indication of when this can be performed once the ship is cleared for operations. We are hoping this will be granted later today. Please check PortConnect to determine if your container has been discharged. For reefer containers please contact Driver Assist Team <u>before</u> obtaining a VBS booking.</p> <p>A couple of reminders:</p> <ul style="list-style-type: none"> <li>• Anyone coming into the Road Office and / or using Automated lanes must be wearing appropriate PPE gear, this includes a mask if you are within 2 metres of another person.</li> <li>• If you have an export DG container to come into the port, please check POAL <a href="#">website</a> prior to delivery to the port. This is to ensure you're your current VBS booking is still within the allowable receipt time appropriate for your DG class. If you need to change your booking due to a change in vessel ETA, please contact Driver Assist Team for assistance.</li> </ul>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.</p> <p>Please see below the vessels scheduled to arrive over the weekend (note: this is an indication only and may change due to the current productivity levels):</p> <ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> Navios Miami 154S' (NEASIA) &amp; '039S' (CNS), Navios Miami should sail this evening and the 'Xin Zhang Zhou' vessel tomorrow evening.</li> <li>• <b>Arriving Friday 11 September:</b> 'CSL Atlantic 185' (NZS)</li> <li>• <b>Arriving Saturday 12 September:</b> 'Athens Glory KE036A' (KEX), will be worked at Fergusson North</li> </ul> <p>We will keep the <a href="#">website</a> updated with the most current information.</p>	
<b>Labour supply</b> - today we are operating with 3 cranes. R&D labour is at full capacity. Please expect delays to truck turn times due to yard congestion.	

**Yard Capacity** – yard capacity at Terminal approx. 110% **utilised** and will continue to increase as we have heavy discharges off vessels towards the end of this week.

**Road Services** – yesterday R&D operations have been running well. In the last 24 hours we have delivered 543 import containers via road and 104 containers have been railed out. Average truck turn times have not exceeded 38 minutes.

Please see below demurrage LFD for various vessels that have been through the Terminal:

Vessel	Last Free Day	Last Free Time
MAERSK INNOSHIMA 034N	09-09-2020	0600 10-09-2020
KOTA LOCENG 131	12-09-2020	0600 13-09-2020
MSC BANU KE035R	11-09-2020	0600 12-09-2020

*Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.*

Please note that today we are at capacity for VBS slots and will not be able to assist with the last-minute bookings as well as early or late receivals. We will only be assisting with VBS for fully cleared import DG and reefer containers.

We are continuing to use both manual and A-Strad truck grids.

**Productivity** – we are still operating under reduced productivity levels. The main impact is now more related to yard congestion. Due to the back to back nature of demand and tight labour supply we have not been able to perform the same level of housekeeping moves to keep the yard in an optimal state.

**Rail Services** – working well

**Other** –

### Multi-Cargo Operations

**Berth and Yard Capacity** – Jellicoe berths will be 75% utilised throughout the week. Freyberg is currently discharging a bulk vessel and the triangle has emptied out. Freyberg yard capacity is approx. 90% utilised. Jellicoe yard capacity is 60% utilised which will increase as we receive for vessels over the weekend and tomorrows vessel discharges. Bledisloe is currently 50% occupied with 'ANL Emora' containers. Some 'ANL Emora' units for AKL discharge are still onboard, please check PortConnect for the position of containers to determine if your container has been discharged.

We currently have 2 x PCC vessels working, Bledisloe yard utilization at 80% and is increasing.

**Road Services** - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Vehicle deliveries are moderately busy following the two x PCC discharge operations from the weekend.

**Other** - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met.

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Thank you once again for your ongoing patience and support as we continue to work through the Terminal backlog and congestion.

Next update will be Friday 11<sup>th</sup> September 2020.