

Operational Update: Level 2.5

4th September 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Today we are operating with 3 cranes but will drop to 1 crane overnight. Night shift coverage is still a challenge. Road and rail are operating but the challenge we are facing is having sufficient resource to keep on top of yard moves to ensure the yard is in an optimum state to meet all the demands. Yard utilisation is sitting at 96% in the main terminal.</p> <p>Import empty link returns have been suspended for this past week and we will need to extend this for another week. The link facility is still operating to handle export empties against specific vessels and when coordinated with external depots and carriers to bring in for agreed receival windows.</p> <p>This weekend will be a challenge in servicing vessels with the impact flowing into early next week. We are continuing to evaluate how best to handle vessels and manage yard utilisation. We are targeting to move more imports discharged from vessels on the 'manual berths' and run the containers into the Automation area so they can be delivered to trucks by A-Strads. During the weekend we will be increasing the A-Strad truck grid capacity from 6 to 10 lanes which will help to increase throughput with less reliance on labour.</p> <p>Vessel delays are still upwards of 60+ hours to proforma however all going well we would expect to bring this back to matching proformas by the end of next week.</p> <p>To ease the pressure in the Terminal, 'ANL EMORA 2023/2024' will now call at Multi Cargo (Bledisloe wharf). Export deliveries for this vessel will be accepted through Tinley Street gate.</p> <ul style="list-style-type: none"> • Cut-off for Receivals is Saturday 5 September at 1500 midday • Imports: <u>Dry containers</u> will be available via Multi Cargo R&D. <u>Reefer containers</u> will be available via Fergusson R&D. Please check PortConnect to ensure that your reefer has been transferred to Fergusson yard before making VBS booking. 	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Berth windows remain suspended until we can clear the backlog. Vessels will be worked based on their arrival.	

Please see below the vessels scheduled to arrive over the weekend (note: this is an indication only and may change due to the current productivity levels):

- **Currently alongside and working:** 'Kota Ekspres 031S' (PANZ) & 'Kota Loceng LCG131' (NZS/KIX)
- **Arriving tonight:** Maersk Innoshima 034N' (OC1)
- **Monday 7 September:** 'MSC Banu KE035A' (KEX) & 'Moana Chief 4231' (PACCOS)

We will keep the [website](#) updated with the most current information.

Labour supply - Today we are operating with 3 cranes but will drop to 1 crane overnight. Night shift coverage is still a challenge.

Yard Capacity – yard capacity at Terminal approx. 96% **utilised** and increasing as we have heavy discharges off the current shipping and vessels over the next few days.

Road Services – in the last 24 hours we have delivered just under 550 import containers via road and 131 containers have been railed out. Average truck turn times have been sitting around 54 minutes.

Demurrage free time has been extended further for the following vessels:

Vessel	Last Free Day	Last Free Time
SAFMARINE MULANJE 031S	04-09-2020	0600 05-09-2020
CONSTANTINOS P 313S	04-09-2020	0600 05-09-2020
TIANJIN BRIDGE 141	05-09-2020	0600 06-09-2020

Please note HAZ Storage is not covered by these extensions, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.

Today we have limited flexibility for last-minute VBS bookings. Driver Assist Team is helping transport companies with VBS bookings for fully cleared DG and reefer containers. If you have an export container that needs to be delivered to the port after the cut off, please apply for Late Receiving approval through Customer Service Team.

This weekend will be challenging with high volumes discharging into the terminal. It is important that the ability to facilitate 24/7 operations throughout the supply chain is maximised. Looking at the VBS pool there are still VBS slots available for Saturday evening and Sunday morning.

We are working with some of the larger Carriers to identify containers in more easily accessible locations in the yard to help speed up deliveries and will continue to move containers from the M-Strad operated yard into the Automation yard to allow for road deliveries via the A-Strads. This is about maximising capacity and minimising resourcing requirements.

We are continuing to use both manual and A-Strad truck grids.

Productivity – we are still operating under reduced productivity levels as a consequence of staff adjusting to the situation and yard congestion.

Rail Services – working well

Other –

Multi-Cargo Operations

Berth and Yard Capacity – Jellicoe berths will be 75% utilised throughout the weekend. Freyberg is currently 100% utilised with a bulk & Conventional vessel.

Freyberg yard capacity is approx. 90% utilised, as we continue to receive for 2 vessels. Jellicoe yard capacity is 80% utilised.

We currently have one PCC vessel working and another scheduled to arrive today, this will increase Bledisloe yard utilization to 60%. Bledisloe wharf utilization is increasing for container operations from today with the container vessel due to arrive next week.

Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Minimal vehicle deliveries today however expected to increase this weekend following the two PCC discharge operations today.

Other - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met. If you work on or around foreign vessels, please ensure to undertake a COVID-19 re-test prior to midnight Sunday 6 September.

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

We are sincerely appreciative of the support we have received to date and painfully aware of the delays being caused to the market. Please be assured that we are doing our very best to get operations back to a level of stability as quickly as we can.

Next update will be Monday 7th September 2020.