

# Operational Update: Level 2.5

1<sup>st</sup> September 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<b>Key points:</b> Our Terminal yard is heavily congested sitting at 106% utilisation. Please expect delays in truck turn times and our limited ability to release additional VBS slots. Vessel schedules are also being affected due to the lower productivity and staffing capacity.	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – Please note that we have suspended the Terminal berth windows until we can clear the backlog. Vessels will be worked based on their arrival.  Please see below the vessels scheduled to arrive to POAL in the next 48 hours (note: this is an indication only and may change due to the current productivity levels):	
<ul style="list-style-type: none"> <li>• <b>Currently alongside and working:</b> ‘Tianjin Bridge 141’ (NZS/KIX) &amp; MP ‘The Belichick KE030A’ (KEX)</li> <li>• <b>Arriving later today:</b> ‘Kota Ekspres 031S’ (PANZ)</li> <li>• <b>Wednesday 2 September:</b> ‘Kota Loceng LCG131’ (NZS/KIX), ‘MSC Margarita KE034A’ (KEX). She will be working at Fergusson North</li> <li>• <b>Thursday 3 September:</b> ‘Maersk Innoshima 034N’ (OC1)</li> </ul>	
We will keep the <a href="#">website</a> updated with the most current information.	
<b>Labour supply</b> - Over the next few days labour supply will be impacted as we work our way back to a steady state whilst our workforce adjusts to the tragedy from yesterday. As Stevedoring staff cope with the effects of the tragedy the impacts can be varying and whilst we saw a resumption to Terminal operations last evening, we also had a number of colleagues sign off throughout the evening which resulted in diminishing productivity. This is a process we are carefully managing and would hope that the situation will stabilise as the week progresses.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 106% <b>utilised</b> and increasing as we have heavy discharges off the current shipping and vessels over the next few days.	

<p><b>Road Services</b> – R&amp;D operations have been running well although we have encountered some delays along the way due to the reduced number of staff able to work and heavily congested yard. In the last 24 hours we have delivered just over 620 import containers via road and 99 containers have been railed out. Average truck turn times have been sitting around 70 minutes.</p> <p>Please note that that we are at capacity for VBS slots and will not be able to assist with the last-minute bookings. Driver Assist Team is assisting transport companies with VBS bookings for fully cleared DG and reefer containers. If you have an export container that needs to be delivered to the port after the cut off, please apply for Late Reival approval through Customer Service Team. Please note that we will only be able to accommodate requests for delivery in the late afternoon today.</p> <p>To assist with releasing some pressure to the industry, we have extended demurrage free time for containers discharged off <u>'Safmarine Mulanje 031S'</u> until 3 September (last free time will be 0600 on 4 September).</p> <p><i>Please note HAZ Storage is not covered by the extension, as these containers must be prioritised for delivery. If you have a DG import container that has no pending clearances, please URGENTLY contact Driver Assist Team for assistance.</i></p> <p>We are continuing to use both manual and A-Strad truck grids.</p>	
<p><b>Productivity</b> – we are operating under reduced productivity levels as a consequence of staff adjusting to the situation.</p>	
<p><b>Rail Services</b> – working well</p>	
<p><b>Other</b> –</p>	
<p><b>Multi-Cargo Operations</b></p>	
<p><b>Berth and Yard Capacity</b> – Jellicoe berths will be 50% utilised from today and throughout the rest of the week. Freyberg is currently 50% utilised with a bulk vessel on FD and increases to 100% utilisation from Wednesday. Vessels berthing at FB are undertaking conventional container operations. Freyberg yard capacity is approx. 90% utilised, as we continue to receive for 2 vessels. Jellicoe yard capacity is 80% utilised.</p> <p>PCC available berth utilization is at 50%, with a layby vessel at Cook. Two PCC's are scheduled for 03 and 04 September. Yard utilization is currently low with the majority of cargo having been delivered from last week's vessels. Yard utilisation is expected to increase dramatically from Thursday 03 September.</p>	
<p><b>Road Services</b> - container and breakbulk R&amp;D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver remaining vehicles off port.</p>	
<p><b>Other</b> - COVID controls, including social distancing and masks (PPE) are expected. Observations will continue by POAL staff, coaching will be undertaken if expectations are not met. If you work on or around foreign vessels, please ensure to undertake a COVID-19 re-test prior to midnight Sunday 6 September.</p>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember – under Level 2.5

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Wednesday 2<sup>nd</sup> September 2020.