

# Operational Update: Level 3

24<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Overall, port and terminal operations working as expected given late vessels, yard congestion and weather conditions.</p> <p>As alluded to last week, the upcoming weekend (29 – 30 August), is shaping up as being extremely challenging based on current schedule indications. With large vessel exchanges and ships running late, the Terminal will be under resource and capacity pressures throughout next week (from 31 August onwards). Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes. Please monitor vessel schedule arrivals closely and cut off times for exports.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Please continue to monitor POAL <a href="#">website</a> for latest updates. Please note vessel arrivals are being affected by delays at other Ports, particularly Australian ports.</p> <p>‘MP THE BELCHICK KE030A’ (<b>KEX</b>) has been further delayed. New ETA is Monday 31 August. ‘TIANJIN BRIDGE 141’ (<b>NZS/KIX</b>) ETA is Saturday 29 August (1 week off window).</p> <p>A couple of this week’s services will be arriving off window: ‘Hansa Offenbug 2023’ (<b>ANL TTS</b>) ETA is Sunday 30 August and ‘Kota Loceng LCG131’ (<b>NZS/KIX</b>) ETA is currently Monday 31 August. <b>Because of the vessel bunching schedules at berth will change.</b></p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 102% utilised	
<p><b>Road Services</b> – we had a good run over the weekend. Over the course of 48 hours we have delivered 467 import containers via road and 87 containers have been railed out. The lower import number can be attributed to late arriving vessels over the weekend. Average truck turn times have not exceeded 23 minutes.</p>	

We are continuing to use both manual and A-Strad truck grids.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg and Jellicoe berth utilization at 80%. Freyberg and Jellicoe yard utilization at approx. 70% while we are continuing to receive for 2 vessels from tomorrow. Today are no PCC at our berths. Yard capacity for cars is at approx. 95% utilisation. Next RoRo vessel is expected on Wednesday this week.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the heavy volumes.	
<b>Other</b>	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update will be Wednesday 26<sup>th</sup> August 2020.