

Operational Update: Level 3

21st August 2020

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| Normal or nearly normal | | Service degraded, some delays | | Service severely degraded, major delays | |
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| Overall status | |
| <p>Key points: Overall, port and terminal operations working as expected given late vessels, yard congestion and weather conditions.</p> <p>Looking ahead to next weekend (29 – 30 August), it is shaping up as being extremely challenging based on current schedule indications. With large vessel exchanges and ships running late, the Terminal will be under resource and capacity pressures throughout next week (from 28 August onwards). Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes. Please monitor vessel schedule arrivals closely and cut off times for exports.</p> | |
| Marine Services | |
| All shifts covered. Pilot times may alter, but generally running to schedule. | |
| Container Terminal Operations | |
| <p>Berth windows and vessel schedules – Please continue to monitor POAL website for latest updates. Please note vessel arrivals are being affected by delays at other Ports, particularly Australian ports.</p> <p>‘MP THE BELCHICK KE030A’ (KEX) has encountered further delays. New ETA is Thursday 27 August. ‘TIANJIN BRIDGE 141’ (NZS/KIX) ETA is Saturday 29 August (1 week off window).</p> <p>‘Hansa Freyberg 2021’ this week’s ANL TTS service vessel is arriving on Monday 24 August. She will be working at Fergusson North.</p> <p>A couple of next week’s services are already running late and will be arriving off window: ‘Hansa Offenburg 2023’ (ANL TTS) ETA is Sunday 30 August and ‘Kota Loceng LCG131’ (NZS/KIX) ETA is currently Monday 31 August.</p> | |
| Labour supply - still meeting demand. | |
| Yard Capacity – yard capacity at Terminal approx. 73% utilised | |
| Road Services – good day for R&D operations yesterday. In the last 24 hours we have delivered just under 800 import containers via road and 138 | |

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| containers have been railed out. Average truck turn times have not exceeded 22 minutes. | |
| We are continuing to use both manual and A-Strad truck grids. | |
| Productivity – working well | |
| Rail Services – working well | |
| Other – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely. | |
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| Multi-Cargo Operations | |
| Berth and Yard Capacity – Freyberg and Jellicoe berths are 100% utilised and remain so throughout the weekend. ETA and ETD changes along with the weather have led to difficulties in berth allocation. Freyberg yard capacity is approx. 90% utilised, as we continue to receive for 3 vessels. Jellicoe yard capacity is 80% utilised, we are receiving for 3 ships on Freyberg also. Yard Ops have proven very difficult the previous two days, juggling receival allocation, tranships and discharge locations, along with loose bulk operations. PCC available berth capacity is 100% utilised, with the ‘Tamerlane’ at Bledisloe and ‘Triumph Ace’ at Captain Cook. Yard capacity currently is at 90% utilised and increasing to 100% this weekend, transporters will be providing required capacity as cargo is delivered. | |
| Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the high volumes. | |
| Other | |

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update Monday 24th August 2020.