

Operational Update: Level 3

20th August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Overall, port and terminal operations working as expected given late vessels, yard congestion and weather conditions.</p> <p>Please note that receipt of export cargo for 'Tianjin Bridge 141' (NZS/KIX) will commence at 0001 hours on 22 August as the vessel has encountered further delays and ETA is now Saturday 29 August. Some transport companies have secured VBS bookings to deliver export containers to the port based on the previous ETA, however we ask that these deliveries are postponed until the export receipt commencement to avoid early for vessel export storage charges.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Please continue to monitor POAL website for latest updates. Please note vessel arrivals are being affected by delays at other Ports.</p> <p>'MP THE BELCHICK KE030A' (KEX) ETA has moved back to Wednesday 26 August. 'Hansa Freyberg 2021' this week's ANL TTS service vessel is arriving off window on Monday 24 August. She will be working at Fergusson North. 'TIANJIN BRIDGE 141' (NZS/KIX) has encountered further delays, new ETA is Saturday 29 August.</p> <p>A couple of next week's services are running late already and will be arriving off window: 'Hansa Offenburg 2023' (ANL TTS) ETA is Sunday 30 August and 'Kota Loceng LCG131' (NZS/KIX) ETA is currently Monday 31 August.</p> <p>Looking ahead to next weekend, it is shaping up as being extremely challenging. With large vessel exchanges and ships running late, the Terminal will be under resource and capacity pressures throughout next week (from 28/08 onwards). Expect delays to truck turn times and limitations in our ability to provide any additional VBS slots. All Customers please note and be forewarned if expecting priority import cargoes.</p>	

Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 74% utilised	
Road Services – good day for R&D operations yesterday. In the last 24 hours we have delivered just over 840 import containers via road and 133 containers have been railed out. Average truck turn times have not exceeded 30 minutes. We are continuing to use both manual and A-Strad truck grids.	
Productivity – working well	
Rail Services – working well	
Other – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg and Jellicoe berth utilization at 50%. Freyberg yard utilization is at approx. 90% while we are continuing to receive for 3 vessels. At Jellicoe we are still receiving for 4 ships and are at about 70% utilisation. PCC available berth utilization is currently at 100%. Yard currently utilised for cars is at 80% and increasing to 95% this afternoon with two further vessel calls this week.	
Road Services - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are working to deliver the heavy volumes.	
Other	

Friendly reminders: A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on www.covid19.govt.nz or the Unite Against Covid social media channels

Next update Friday 21st August 2020.