

# Operational Update: Level 3

17<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>								
<p><b>Key points:</b> As per NZ Government instruction, the Auckland region continues to operate under Level 3 lockdown until midnight Wednesday 26th August 2020.</p> <p>Anyone coming into the Road Office must wear appropriate PPE and adhere to social distancing rules. We need your help to keep the port open. Ensure your staff know how to protect themselves from infection. If any of your staff are sick or displaying any symptoms, please ensure they do not come to the port.</p> <p>Today is the last day for the <u>voluntary COVID testing</u> that can be done at the Ports of Auckland testing facility at Tinley Street. <u>This is only for the white port access card holders.</u> The facility will be open until 7.15pm this evening. Testing can also be done at two testing sites at the below addresses:</p> <table border="1" data-bbox="204 1256 1259 1603"> <tr> <td>Site 1:</td> <td>Fanshaw Street Car Park, 72-100 Fanshaw Street, Auckland</td> <td>Operating hours • Monday 17 August, 10 am to 5pm</td> </tr> <tr> <td>Site 2:</td> <td>Holiday Inn Auckland Airport, 2 Ascot Avenue, Mangere, Auckland</td> <td>Operating hours • Monday 17 August, 10 am to 5pm <b>Important Note:</b> It is essential that staff presenting to the Holiday Inn, have photo identification, this can be either a work ID or driver's license. They will not be permitted on site without this.</td> </tr> </table> <p><b>This is for asymptomatic people (no COVID symptoms) only.</b></p>		Site 1:	Fanshaw Street Car Park, 72-100 Fanshaw Street, Auckland	Operating hours • Monday 17 August, 10 am to 5pm	Site 2:	Holiday Inn Auckland Airport, 2 Ascot Avenue, Mangere, Auckland	Operating hours • Monday 17 August, 10 am to 5pm <b>Important Note:</b> It is essential that staff presenting to the Holiday Inn, have photo identification, this can be either a work ID or driver's license. They will not be permitted on site without this.	
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<b>Marine Services</b>								
All shifts covered. Pilot times may alter, but generally running to schedule.								
<b>Container Terminal Operations</b>								
<p><b>Berth windows and vessel schedules</b> – Please continue to monitor POAL <a href="#">website</a> for latest updates. Please note vessel arrivals are being affected by delays at other Ports.</p>								

<p>'ANL Emora 2021' (<b>ANL TTS</b>) is arriving late tonight and will start its operation after midnight. She will be working at Fergusson North. 'MP THE BELCHICK KE030A' (<b>KEX</b>) will be making a combined South &amp; North bound call into Auckland on Saturday 22 August. 'Hansa Freyberg 2021' this week's <b>ANL TTS</b> service vessel is running late, arriving off window on Monday 24 August. 'TIANJIN BRIDGE 141' (<b>NZS/KIX</b>) was delayed in Asia and will be arriving well off its window on Thursday 27 August.</p> <p>'Seaspan Fraser 083S' (<b>NEASIA</b>) and 'Kota Lihat LIH165' (<b>CNS/ANZEX</b>) are running late however will be arriving within their respective proforma windows.</p> <p>'Olivia Maersk' (<b>OC1</b>) is running late and will omit Auckland next Tuesday 25<sup>th</sup> August.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. <b>105%</b> . Please expect delays to truck turn times and limitations in our ability to provide any additional VBS slots.	
<p><b>Road Services</b> – another challenging weekend for our R&amp;D operations, however, overall, we had a reasonable run. Over the course of 48 hours we have delivered 492 import containers via road and 162 containers have been railed out. The lower import number can be attributed to late arriving vessels over the weekend. Average truck turn times have not exceeded 27 minutes.</p> <p>We are continuing to use both manual and A-Strad truck grids.</p>	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – Please ensure to practice social distancing and PPE gear including face masks. Note no visitors to the Port as the Corporate teams are all working remotely.	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Jellicoe / Freyberg available yard capacity is at approx. 70% with Shed space at 20% available. Yard capacity for cars is currently at 20% and decreasing with multiple vessel calls this week.	
<b>Road Services</b> - Container and Breakbulk R&D will continue to be busy for both receivals and deliveries. Car transporters are struggling to deliver the heavy volumes.	
<b>Other</b> – COVID testing continues onsite, please continue to be considerate of all port users.	

**Friendly reminders:** A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please remember

- a. Keep a 2-metre physical distance and wear a mask when in public when you can't distance.
- b. Stay home if you're sick, wash your hands, cough or sneeze into your elbow, clean surfaces
- c. Keep a record of where you have been, use the NZ COVID app
- d. If you have cold or flu like symptoms call your GP or Healthline to book a free COVID-19 test, and get tested if asked
- e. The latest information can be found on [www.covid19.govt.nz](http://www.covid19.govt.nz) or the Unite Against Covid social media channels

Next update Tuesday 18<sup>th</sup> August 2020.