

Operational Update:

6th August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status: An early import peak?
<p>Key points: It's hard to tell in this post-Covid world, but the peak import season may well be upon us. If so, it's hitting early and hard. Many businesses are wanting to stock up after supplies ran low during Covid lockdown and others may be getting ready for Christmas etc.</p> <p>This year's import peak is going to be harder for all of us to handle because of additional disruption globally caused by the ongoing Covid pandemic. The normal order of things has gone out the window, so it's hard to predict what's coming at us. Will the peak start early and last until Christmas, will it finish early or will be get multiple mini peaks? Either way it will be challenging. We are already seeing significant disruption to shipping schedules and the situation overseas means this is going to continue.</p> <p>As always, we can handle the volume if we all work together.</p> <p>Most imports arrive over the weekends. If everyone waits until Monday to collect them there will be congestion and delays. If you can pick up boxes over the weekend, we will get you in and out of the port more effectively. Ask your customers if they can take delivery of boxes off-peak.</p> <p>It has been a challenging week at the terminal with yard congestion due to late arriving ships from last week, higher than normal import volumes and strong empty evacuation demand. We have had some delays on the truck grids which have taken longer to sort out, which has added to the congestion. We would like to apologise if this has impacted you.</p> <p>This weekend will be busy with high-volumes Friday-Monday and several late arriving ships impacting on the weekend demand. We are maximising the number of truck slots that we can and continue to seek carrier's assistance to use weekend and night time capacity as much as possible.</p>
Marine Services
All shifts covered. Pilot times may alter, but generally running to schedule.
Container Terminal Operations

<p>Berth windows and vessel schedules – Vessel schedules are being affected and we note that due to industrial issues in Sydney a number of services are arriving Auckland later than normal and this situation is likely to deteriorate due to Victoria’s lockdown status.</p> <p>‘Jackson Bay 307’ (ANZEX/CNS) is scheduled to complete its operations on Friday 7th August at 0700.</p> <p>‘OOCL Busan 368S’ (CNS) will arrive in the early hours of Saturday 8th August.</p> <p>‘Hansa Offenburg 2022’ (ANL TTZ) is set to arrive on Sunday 9th August.</p> <p>‘Sagita KE031R’ (KEX) current ETA is Monday 10th August. Please note that this will be a combined South & North bound call. There are no changes to other services scheduled to arrive this week.</p> <p>Looking ahead, ‘NYK Furano 068S’ (NEASIA) is running late and will be arriving off window. Current ETA is Sunday 16th August.</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 68% this morning.	
<p>Road Services – In the last 48 hours we have delivered just under 1690 import containers via road. Average truck turn times have been affected by congestion in the main yard and have been sitting around 60 minutes. As of this morning, R&D operations are still slower due to high yard utilisation.</p> <p>We are continuing to use both manual and A-Strad truck grids.</p> <p>We are expecting higher than average turn times over the next week.</p>	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
<p>Berth and Yard Capacity – Freyberg berth capacity is 40% with vessels berthed at FB and FD through to Saturday. Yard capacity at Freyberg is approx. 60% with ongoing container R&D. Jellicoe yard capacity is at 40% and will decrease further with receivals for this weekend’s conventional vessels.</p> <p>PCC ops continue this weekend with 2 x vessels discharging.</p>	
Road Services - Container transporters and bulk trucks are the primary trucks today. Vehicle Transporters will continue uplifting their PCC cargo from early next week.	
Other – Nothing further to report.	

Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Tuesday 11th August 2020.