

# Operational Update:

4<sup>th</sup> August 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p>Key points: We have come out of a busy weekend in the Terminal with very high yard utilisation. Truck turn times will be affected whilst we clear out import volumes over the next few days.</p> <p>Last weekend has been challenging. On Friday morning yard utilisation was at 74% which was higher than normal for this time of the week. With several vessels arriving off their respective windows and having larger import discharges, our resources have been put under considerable pressure and by Monday morning yard utilisation was exceeding 100%. The result is that containers are then stacked 3 high which impacts truck times as straddles have to perform multiple moves to access containers for delivery to trucks.</p> <p>We will continue to release maximum resources to meet the demand across the day and night shifts. However, we only have so much capacity and cannot release more slots than we have resource for. It is important that the ability to facilitate 24/7 operations throughout the supply chain is maximised.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Vessel schedules remain volatile due to weather and delays at other Ports.</p> <p>‘Jackson Bay 307’ (<b>ANZEX/CNS</b>) is currently working at Fergusson North. She is due to depart on Thursday. This week’s Kex and ANL TTZ vessels are both arriving off their respective windows. ‘Sagita KE031R’ (<b>KEX</b>) will be arriving on Sunday 9<sup>th</sup> August. ‘Hansa Offenburg 2022’ (<b>ANL TTZ</b>) current ETA is Saturday 8th August. The other main services this week are on window.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 96% this morning.	

<p><b>Road Services</b> – despite the challenges of the weekend, we had a reasonable run at the main truck grid. Average truck turn times have not exceeded 25 minutes over the 48-hour period. We delivered just over 700 import containers via road and 160 import containers via rail.</p> <p>In the last 24 hours we have delivered 780 import containers via road and 149 containers have been railed out. Average truck turn times have been affected by congestion in the main yard and have been sitting around 56 minutes. As of this morning, R&amp;D operations are still heavy due to high yard utilisation.</p> <p>We are continuing to use both manual and A-Strad truck grids.</p>	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<p><b>Berth and Yard Capacity</b> – Freyberg berth capacity is 50% with FD occupied through to Friday. Yard capacity at Freyberg is approx. 60% but will reduce as bulk recieval to the triangle start Monday.</p> <p>Jellicoe wharf has ongoing receivals for weekend’s conventional vessels. Jellicoe yard capacity is at 50% but will decrease further from today.</p> <p>PCC ops continue this weekend with 2 x vessels discharging.</p>	
<p><b>Road Services</b> - Container transporters and bulk trucks are the primary trucks today. Vehicle Transporters will continue uplifting their PCC cargo from early next week.</p>	
<b>Other</b> – Nothing further to report.	

**Friendly reminders:**

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update Thursday 6<sup>th</sup> August 2020.