

# Operational Update:

30<sup>th</sup> July 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Overall, port and terminal operations working well, however some Container Terminal shipping services are continuing to suffer schedule delays due to weather and delays at other Ports.</p> <p>We have another busy weekend looming at the Terminal which will overflow into the first half of next week, so we are preparing for a full yard, potentially slower productivity and tight resource. Please manage your operations and your customer expectations accordingly.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Vessel schedules are being disrupted due to ongoing delays at other overseas Ports.</p> <p>‘Jackson Bay 307’ (ANZEX/CNS) is expected into Auckland midday Monday 03/08, however as vessel is out of window and clashing with a number of other ‘on window services’ then the vessel will be worked around these other ships. We expect her operations will be intermittent starting in earnest Tuesday morning and completing late Wednesday 05/08 afternoon. ‘Hansa Freyberg 2019’(ANL TTZ) is arriving off window this week. Her current ETA is late Saturday 01/08 completing early Monday 03/08. The other main services for this weekend are all on window but have larger than normal exchanges so the yard will be heavily congested.</p>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard utilisation at Terminal approx. 78% this morning and building.	
<p><b>Road Services</b> – In the last 24 hours we have moved over 700 import containers off Port and received close to 400 export units. There has been heavy demand for empties to be delivered into Port.</p> <p>We seek your assistance to maximise every opportunity over the weekend and evenings to use all VBS slots to ensure we can relieve yard pressure which will continue to build over the coming days and into next week.</p>	

In the last 48 the average truck turn times have been sitting around 23 minutes. As of this morning, R&D operations are running well.	
We are continuing to use both manual and A-Strad truck grids.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg wharf capacity is 70% with bulk discharge ops scheduled to continue tomorrow, with further ops to continue through this weekend. Jellicoe berth increasing to 90% over the weekend with multiple conventional vessel visits. Jellicoe yard capacity is at approx. 40% available and receiving cargo for upcoming vessels. PCC yard capacity is at approx. 30% with the TF6 currently discharging.	
<b>Road Services</b> - Container and Breakbulk R&D is fairly busy across Jellicoe and will continue to increase for R&D throughout the weekend. PCC R&D will be busy the next couple of days with vehicle deliveries.	
<b>Other</b> – Nothing further to report.	

#### Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Next update Tuesday 4<sup>th</sup> August 2020.