

COVID-19 Level 1 Operational Update:

23rd June 2020

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Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port and Terminal Operations working well.</p> <p>There will be an outage planned to XPS between 7pm and 8.45pm on Saturday 27th June which will affect Terminal and Multi-cargo operations. Please note we will manage VBS bookings accordingly and no vessels are planned to be alongside at the terminal during this period so impact should be limited.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Busy period expected this forthcoming weekend with some off window and late vessels ('MSC Aditi' and ANL TTZ 'Hansa Offenburg' due Sunday, later arrival of NZS/KIX vessel 'OEL Bandrinath' on Sunday and CNS/ANZEX vessel 'Northern Guild' not due until next Tuesday/Wednesday). Note this will change some of the planned import/export windows so please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz</p>	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 74% this morning.	
<p>Road Services – road has been operating well, we moved over 800 import units on the road in last 24 hours. Average turn times last 96 hours has been approx. 22 minutes (excludes A-Strad grids). There were some delays on Sunday on the A-Strad grid due to a fault on one of the straddles which limited gate access. We are continuing to deliver and receive containers through the A-Strad grids and will have support staff at the Pre-gate Kiosks in the main truck grid for the next 2 weeks assisting drivers to refresh importance of correctly recording truck configurations and door directions – especially for A-Strad operations which will be a</p>	

standardised process when we fully roll out Automation in the coming months.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg triangle is full of shred scrap export to be loaded onto vessel Thursday and Friday with bulk discharge ops on FD. Yard capacity at Freyberg is 70%. Jellicoe wharf has receivals commencing for this weekend's conventional vessels. Jellicoe yard capacity is at 40% but will increase over the next couple of days. Bledisloe has 2 x PCC vessels inbound this week and available capacity is currently 85%. Import Container/BB deliveries to continue on Bledisloe North from the weekend conventional vessel visit to B3.	
Road Services - Container transporters are the primary trucks today. End of the week will see an increase in Vehicle Transporters, uplifting PCC cargo through to early next week.	
Other – Nothing further to report.	
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Friendly reminders:

A reminder - Customer Services enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Next update Thursday 25th June 2020.