

# COVID-19 Level 1 Operational Update:

18<sup>th</sup> June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Port and Terminal Operations working well.</p> <p>The Container Terminal has a very heavy weekend coming up with high container exchange numbers. The yard will be very full so could lead to some congestion. We are also continuing trials of Automation at FN so expect that there will be some deliveries and collection of containers via the A-Strad grids.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – Busy weekend ahead with a high number of vessel movements including late arrival of ‘MSC Aditi’ (Saturday into Sunday). Between today and Monday we will have 6 vessels working through Fergusson. Please continue to closely monitor vessel arrival details via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 94% this morning with yard heavy on export volume for weekend vessels and carrying over imports due to late arrival of ‘Bellavia’ this week.	
<b>Road Services</b> – road has been operating well, although a higher number of relists this morning, possibly due to delays in market. Average turn times last 72 hours has been 20-minutes and last 24 hours 15-minutes. We are continuing to deliver and receive containers through the A-Strad grids for ongoing trial vessel operations. We still need carriers please to maximise opportunities to move imports off port during the weekend and evenings please – with the 3 mainliner services on window this weekend then planning collections should be easier to manage.	
<b>Productivity</b> – working well	

<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg berth is 50% with bulk discharge ops on FD. Bulk Export receivals continue into the Freyberg triangle - Yard capacity at Freyberg is 60%. Jellicoe wharf has continued container receivals commencing for this weekends' conventional vessels and in addition bulk cement is currently discharging on Jellicoe West. Jellicoe yard capacity is at 40%. Bledisloe has seen three PCC vessels this week and available capacity is currently 50%. Container receivals start on Bledisloe North.	
<b>Road Services</b> - Container transporters are the primary trucks today. This week sees an increase in Vehicle Transporters, who are currently uplifting their PCC cargo through to early next week.	
<b>Other</b> – Nothing further to report.	
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**Friendly reminders:**

A reminder - Customer Services enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz) The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Text 2 Queue is now operating in main truck grid as well as Empty Gate and should limit need for drivers to queue in Road office.

Next update Tuesday 23<sup>rd</sup> June 2020.