

# COVID-19 Lockdown Operational Update:

12<sup>th</sup> June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Terminal and Port operations working well.</p> <p>Spark will be carrying out work on POAL internet routers tomorrow between 1800 - 2000 hours. There will be an intermittent internet outage. POAL systems that are reliant on internet connection will recover progressively when the internet is available again during this time.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<p><b>Berth windows and vessel schedules</b> – Vessel operations all running as planned. We have a lighter demand profile this weekend due to late arrival of CNS/ANZEX vessel “Bellavia” now due 17<sup>th</sup> June. Please continue to closely monitor vessel arrival details via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a></p>	
<b>Labour supply</b> - still meeting demand.	
<p><b>Yard Capacity</b> – yard capacity at Terminal approx. 73% this morning. Yard utilisation will increase through the weekend so important to keep any import volumes moving off terminal during the weekend.</p>	
<p><b>Road Services</b> – road operating well with 17-minute average truck turn times through the main terminal. We have been delivering and receiving containers through the A-Strad grids where there have been some minor technical challenges. We very much appreciate the truck drivers and respective company’s patience whilst we work through the intricacies of this new operating environment. Whilst this weekend’s volume demand will be lower, we would still urge carriers to maximise opportunities to move imports off port during the weekend and evenings please.</p>	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	

<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Freyberg berth is 60% with a fishing vessel arriving soon and a bulk vessel inbound this evening to commence ops tomorrow. Yard capacity at Freyberg is 75% but reducing throughout the day and tomorrow with the Southern Trader discharging into Freyberg South. Jellicoe berth capacity is 50% with the western side free and 2 ships berthed on the eastern side. Jellicoe yard capacity is at 40% with both ships still to discharge. Car yard capacity is 99%, the next car carrier is Monday 15/06 evening.	
<b>Road Services</b> - Container transporters are the primary trucks today.	
<b>Other</b> – Nothing further to report.	
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**Friendly reminders:**

Port support services will progressively return from 15<sup>th</sup> June onwards. Until further notice all enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Text 2 Queue is now operating in main truck grid as well as Empty Gate and should limit need for drivers to queue in Road office.

The Container Terminal import container demurrage terms are as per our tariff with effect from 1<sup>st</sup> June 2020 with the tiered demurrage rates per day.

Next update Monday 15<sup>th</sup> June 2020.