







COVID-19 Lockdown Operational Update:

10th June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Terminal and Port operations working well.</p> <p>We are now operating at COVID-Level 1 which means a number of protocols have been relaxed. We however need to remain vigilant in managing hygiene and urge where practicable social distancing, especially during winter months with colds and flu like symptoms.</p> <p>Our Corporate support functions will start to resume physical office attendance from next week, however this should not fundamentally change any of the current day to day interactions from those we have experienced over recent weeks.</p> <p>A reminder, seeking your feedback with regard to content and frequency of future Port wide updates. We'd be grateful for 5 minutes of your time to complete the attached survey as per this link: https://surveyhero.com/c/17de9135 The survey will close off at 1700 hours Thursday 11th June. Thanks</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations all running as planned. Reminder - Maersk OC1 Service vessel calls omitting POAL throughout June with next call due “Spirit of Auckland” 7 th July and this weekend’s CNS/ANZEX vessel “Bellavia” is running late and will only arrive 17 th June. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz	
Labour supply - still meeting demand.	

Yard Capacity – yard capacity at Terminal approx. 56% this morning. We are continuing to trial import and export gate moves via the A-Strad truck grids throughout the week.	
Road Services – road operating well with over 750 import containers delivered via road in the last 24 hours with 22-minute average truck turn times. Whilst this weekend’s demand will be lower due to CNS/ANZEX vessel delay we would still urge carriers to maximise opportunities to move imports off port during the weekend and evenings please.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is 50% today. Available yard capacity at Freyberg is around 40%. Jellicoe berth capacity is 70% and yard capacity is about 30%. Car yard capacity is approx. 80%, next PCC Dignity Ace due 15/6. All vehicles should be cleared off the wharf by early next week.	
Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements for sand and SBM and car transporters will be servicing POAL all day.	
Other – Nothing further to report.	
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Friendly reminders:

Port support services will progressively return from 15th June onwards. Until further notice all enquiries should continue to be directed to CustomerServiceC@poal.co.nz. The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Text 2 Queue is now operating in main truck grid as well as Empty Gate and should limit need for drivers to queue in Road office.

The Container Terminal import container demurrage terms are as per our tariff with effect from 1st June 2020 with the tiered demurrage rates per day.

Next update Friday 12th June 2020.