

COVID-19 Lockdown Operational Update:

3rd June 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
Key points: Terminal and Port operations working well.	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
Berth windows and vessel schedules – Vessel operations all running as planned. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz	
Labour supply - still meeting demand.	
Yard Capacity – yard capacity at Terminal approx. 74% this morning, excluding FN yard due to Automation. Over 850 road/rail import movements off port in the last 24-hour period.	
Road Services – road operating well with turn times around 25 minutes over the 24-hour period. Text-2-Queue has been restarted this morning on the main truck grid, so drivers please be aware.	
Productivity – working well	
Rail Services – working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Freyberg berth capacity is NIL with bulk import operations being undertaken on both berths. Available yard capacity at Freyberg is around 40%, containers and breakbulk are continuing to be received into the Freyberg yard. Jellicoe berth and yard capacity is approx. 70%. Bledisloe available berth and yard capacity is 90% however this will decrease as vessels commence discharges Thursday.	

Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements continue to be busy through Freyberg. PCC trucking is very limited today.	
Other – COVID-19 controls remain the same under alert level 2, please continue to maintain social distancing, trace close contacts and don PPE where required.	
Other – Nothing further to report.	

Friendly reminders:

Port support services will continue to work remotely during Level 2 for a period of time. Until further notice all enquiries should continue to be directed to CustomerServiceC@poal.co.nz The team can now be reached via their normal phone number: **09 348 5100 ext.1**. Hours of work remain unchanged: Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: We allow two drivers at a time into the Fergusson Road Office. Drivers MUST always keep 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms revert to our original tariff structure with effect from 1st June 2020 with the tiered demurrage rates per day.

Next update Friday 5th June 2020.