

# COVID-19 Lockdown Operational Update:

22<sup>nd</sup> May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Over the last few days overall port operations continue to operate well, however we are starting to experience points of congestion throughout the Port due to various peaking demands.</p> <p>Fergusson Terminal yard capacity will now be constrained for the next few months as we continue to develop our Automation project and have released the northern end of the terminal back to Automation. This will mean that the yard will more quickly congest if import containers are not cleared off the port in a timely manner and <u>all</u> VBS slots are maximised – with particular emphasis on weekend and night-time collections.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – Vessel operations all running as planned. Please continue to closely monitor vessel arrival details via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 76% this morning. FN – northern terminal returned to Automation project from today. Over 4,000 import containers discharging into the Terminal between today and Monday morning plus a number of export empties positioning in for evacuation so yard space will become very tight. This will have an impact on overall terminal productivity if a good number of import containers are not removed over the weekend.	
<b>Road Services</b> – road has been operating well the last few days, truck turn times in last 48 hours has averaged 15 minutes. Saturday VBS slots have been booked up until about 1400 Saturday but there are ample slots available thereafter for the rest of the weekend. Daytime Monday-	

Wednesday slots are already fully committed. We urge Carriers to please maximise the weekend capacity.	
<b>Productivity</b> – working well	
<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Bulk Vessel loading operations continue on Freyberg Wharf with multiple ops. Available yard capacity at Freyberg is around 40%. Jellicoe yard capacity is currently around 90%, consisting mainly of receivals for vessels due to load this weekend and early next week. Bledisloe North will continue to have container deliveries today along with PCC trucking operations in Bledisloe South and Captain Cook Wharves. Available yard capacity will be at approx. 30% after today's operations. We are expecting the arrival of another PCC vessel tomorrow which will utilise the remaining space on Bledisloe Wharf.	
<b>Road Services</b> - Container and Breakbulk R&D is steady today. Bulk truck movements continue to be busy through Freyberg. PCC trucking expected to be busy today. There will be PCC and Container Ops adjacent to each other on Bledisloe Wharf.	
<b>Other</b> – COVID-19 controls remain the same under alert level 2, please continue to maintain social distancing, trace close contacts and don PPE where required.	
<b>Other</b> – Nothing further to report.	

**Friendly reminders:**

Port support services will continue to work remotely during Level 2 for a period of time. Until further for Customer Services: All enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Drivers MUST always keep 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo. 'Text 2 Queue' on hold until advised.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31<sup>st</sup> May 2020. Please note, this excludes Hazardous and active Reefer import containers where the standard tariff charges apply and VBS slots will be prioritised via drivers assist.

Next update Monday 25<sup>th</sup> May 2020.