

# COVID-19 Lockdown Operational Update:

18<sup>th</sup> May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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<b>Overall status</b>	
<p><b>Key points:</b> Port operations running well today.</p> <p>With lower than normal pick-ups over the weekend at the Terminal, yard utilisation is high with a high number of import containers in the yard.</p> <p>Fergusson on-dock Link facility reopens today for controlled deliveries of empties and import dehires. 'NextUp text to queue' also commences for the main Fergusson Terminal truck grid today.</p>	
<b>Marine Services</b>	
All shifts covered. Pilot times may alter, but generally running to schedule.	
<b>Container Terminal Operations</b>	
<b>Berth windows and vessel schedules</b> – Vessel operations all running as planned. Another heavy weekend expected ahead with ANL Tranztas Service and ANZEX/CNS Service slightly delayed arrival to proforma windows. Please continue to closely monitor vessel arrival details via POAL website <a href="http://www.poal.co.nz">www.poal.co.nz</a>	
<b>Labour supply</b> - still meeting demand.	
<b>Yard Capacity</b> – yard capacity at Terminal approx. 78% this morning. There are over 2,000 import containers in the yard with a slow collection rate over the weekend. Road demand will be heavy for the next several days.	
<b>Road Services</b> – road operating well this morning and possibility of some additional VBS slots maybe released throughout the day depending upon vessel operations. Only 400 odd import containers picked up throughout the entire weekend hence pressure on road for the next several days and a full import yard. Truck turn times averaged 21 minutes in the last 24 hours.	
<b>Productivity</b> – working well	

<b>Rail Services</b> – working well	
<b>Other</b> – nothing to add	
<b>Multi-Cargo Operations</b>	
<b>Berth and Yard Capacity</b> – Bulk operations continue on Freyberg Wharf with three different stockpiled products all being handled. Available yard capacity at Freyberg is around 20%. Jellicoe yard capacity is currently around 75%, consisting mainly of receivals for vessels this week including another Swire conventional on B3. Bledisloe capacity remains at approx. 70% available, with shared operations continuing between containers and vehicles. The next car carrier vessels are scheduled for 20/05.	
<b>Road Services</b> - Container and Breakbulk R&D is ticking over. Bulk truck movements still busy through Freyberg, this will remain all week.	
<b>Other</b> – COVID-19 controls remain the same under alert level 2 so please continue maintain social distancing, trace close contacts and don PPE where required.	
<b>Other</b> – Nothing further to report.	

**Friendly reminders:**

Port support services will continue to work remotely during Level 2 for a period of time. Until further for Customer Services: All enquiries should continue to be directed to [CustomerServiceC@poal.co.nz](mailto:CustomerServiceC@poal.co.nz). Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email [driverassist@poal.co.nz](mailto:driverassist@poal.co.nz).

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Please note NextUp Text to Queue commences from Monday 18<sup>th</sup> May 2020. Drivers MUST always keep 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31<sup>st</sup> May 2020. Please note, this excludes Hazardous and active Reefer import containers where the standard tariff charges apply and VBS slots will be prioritised via drivers assist.

The LINK will re-open from Monday 18<sup>th</sup> May 2020. Please refer to separate advisory regarding details.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.

We will now move to Daily Updates being provided Monday, Wednesday and Friday unless there is anything urgent which will be provided through the Operational Advisories.