










COVID-19 Lockdown Operational Update:

14th May 2020

Normal or nearly normal		Service degraded, some delays		Service severely degraded, major delays	
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Overall status	
<p>Key points: Port operations running well – majority of the Ports operations are busy but still functioning well.</p> <p>First day of Level 2! Traffic is heavier on the roads, plan your journeys and be safe! Protocols for accessing the Port do not change.</p>	
Marine Services	
All shifts covered. Pilot times may alter, but generally running to schedule.	
Container Terminal Operations	
<p>Berth windows and vessel schedules – Vessel operations all running as planned. We are now dealing with back to back vessels between now and Tuesday of next week. Please continue to closely monitor vessel arrival details via POAL website www.poal.co.nz</p> <p>Labour supply - still meeting demand, team are working well.</p>	
<p>Yard Capacity – yard capacity at Terminal approx. 55% this morning. We will have a heavy weekend ahead with close to 3,000 laden import containers discharging into the terminal between now and Monday. Also, from next week the Terminal will be releasing yard capacity for resumption of the Automation Project so yard utilisation will increase with more intensive stacking. This could start to have an impact to productivity if we can't continue to get imports off the terminal in a timely manner.</p>	
<p>Road Services – road has been performing very well. Over 700 import containers moved off the Terminal in the last 24 hours with truck turn times averaging approx. 21 minutes. All VBS slots will have been released for next Monday/Tuesday and Wednesday daytime slots and we will only be able to consider releasing more based-on state of vessel operations on the day. Please continue to focus on evening and weekend slot VBS opportunities. Please also note advisory being sent earlier today</p>	

regarding new feature at Fergusson Terminal for NextUp Text to queue process commencing next Monday 18 th May, so drivers don't have to leave their trucks and queue up to enter into the road office. Also, we will be re-opening the on-dock Link Facility from early next week and will send a separate advisory to all stakeholders later today. There will be some changes to operating hours for import de hires at Link so please watch out for the update.	
Productivity – working well	
Rail Services - working well	
Other – nothing to add	
Multi-Cargo Operations	
Berth and Yard Capacity – Bulk Vessel operations continue on Freyberg Wharf. Available yard capacity at Freyberg is around 25%. Jellicoe yard capacity is currently around 80%, consisting mainly of receivals for vessels due to load later this week. Bledisloe North is being utilised for upcoming container vessel this week. 'Tysla' is working on B3 today and after her ops are complete we are still left with approx. 70% available yard capacity for cars. The next car carrier vessels are scheduled for 21/05.	
Road Services - Container and Breakbulk R&D is steady today. Bulk truck movements are very busy through Freyberg.	
Other – COVID-19 controls remain the same under Alert level 2 and we are prepared for an increase in port entrants due to the change in alert status.	
Other – Nothing further to report.	

Friendly reminders:

Port support services will continue to work remotely during Level 2 for a period of time. Until further for Customer Services: All enquiries should continue to be directed to CustomerServiceC@poal.co.nz. Hours of work remain unchanged; Customer Service will monitor this email Monday to Friday 07:00hrs to 19:00hrs and Saturday 07:00hrs to 15:00hrs.

For Container Terminal VBS Bookings please refer to the bookings system in the first instance. For any essential cargo bookings, DG, hazardous, active reefers or late running export containers please email driverassist@poal.co.nz.

Please note: Only one driver at a time is allowed into the Fergusson Road Office. Please note NextUp Text to Queue commences from Monday 18th May 2020. Drivers MUST always keep 2 metres apart if waiting outside the Road Office, Kiosks and Multi-Cargo.

The Container Terminal import container demurrage terms remain, applied 3 calendar days after the container has been discharged. To ease the burden, demurrage is now a flat daily rate of \$70 per TEU. Whilst we are still all operating under constrained circumstances with Level 3, we will extend these demurrage terms to the 31st May 2020. Please note, this excludes Hazardous and active Reefer import containers where the standard tariff charges apply and VBS slots will be prioritised via drivers assist.

The LINK remains closed to empty import dechires only but will re-open from next week. Advisory to follow and confirm details.

Remember please only essential visitors to the port and you must adhere to our protocols to ensure safe hygiene.